

# ANALÝZA WEBOVÝCH DAT PRO UČITELE

webinar

Online setkání  
Metodický portál RVP.cz



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# whois



**jakub růžička**



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sports, music ▶ web development ▶ teaching English ▶ technology in education ▶ marketing research ▶ social media  
marketing ▶ economics ▶ data science & machine learning ▶ self-driven education ▶ social web mining ▶ computer science  
▶ ethical hacking ▶ ... ▶ ∩ (not there yet =))



# úvodem

děkuji za pozvání

snaha vytáhnout z témat,  
kterým se věnuji, něco  
“actionable” (bez nutnosti  
předchozích  
znalostí/zkušeností) pro  
pedagogy

co byste se  
v následujících 60min  
chtěli dozvědět?  
(neváhejte mě přerušit a  
cokoliv volně diskutovat,  
rozvíjet, ptát se, ...)

co stihнемe  
/co nestihнемe



**pohybujeme se uvnitř tematického celku věnovanému neformálnímu vzdělávání**

otevřené  
vzdělávací  
zdroje

wikinomics

prosumers

long tail  
(/power law)

personalizace  
vzdělávání

content curation  
(učiteli  
/studenty)

analýza  
výukových  
výsledků

big data

21<sup>st</sup> century  
education

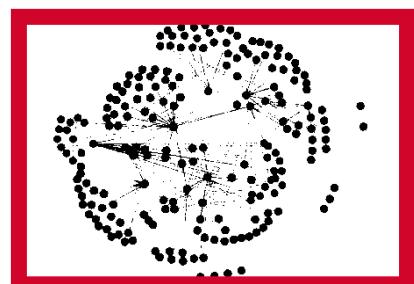
sociální povaha  
technologií

connectivism

...



# co mám připraveno



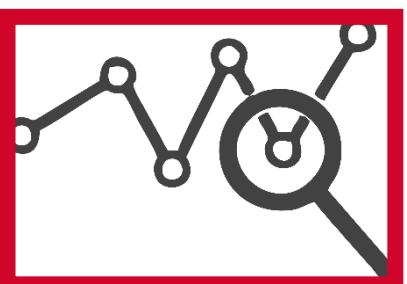
**the social web  
research**



**big data**



**data o tvůrcích a  
"spotřebitelích"  
online  
vzdělávacího  
obsahu**



**"micro" úroveň  
analýzy**



**recommender  
systems  
/algorithms**



**diy**





# **the social web research**

**co to je a jak jej zasadit  
do současného výzkumu?**

# pro otázky typu:

kolik studentů má učitele rádo?

jaké jsou charakteristiky studentů, kteří mají dobré známky?

jak přispívá ICT gramotnost studenta k jeho samostatné vzdělávací aktivitě?

jaký je vztah mezi soustředěností studenta a jeho porozumění dané látce?

jak počáteční neúspěch studenta v daném předmětu ovlivňuje jeho vztah k tomuto předmětu v čase?

jak souvisí přehled v oblasti práva s přehledem v oblasti vzdělávání?

...



..., která získáme “klasickou” metodologií,

f2f/online  
dotazník

data generovaná  
uživatelem  
vzdělávací  
aplikace

(papírový  
/elektronický)  
test

interview

focus group

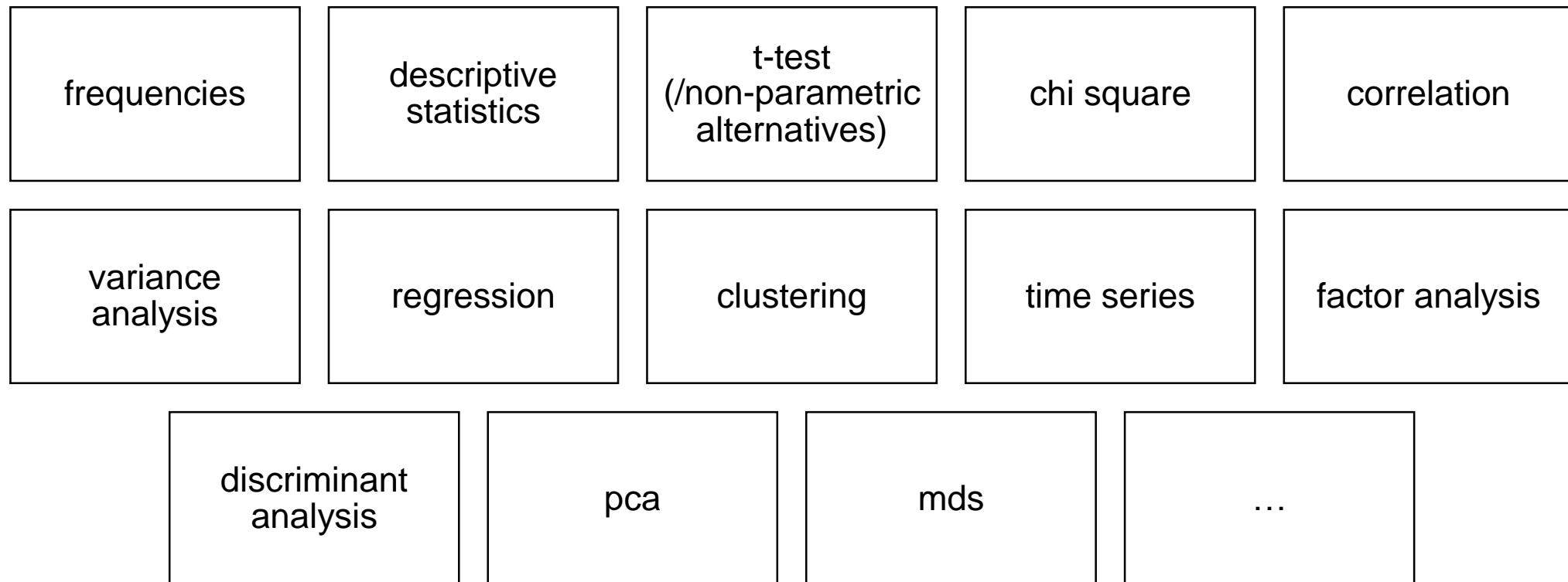
(ne)zúčastněné  
pozorování

studium  
dokumentů  
(domácí úkoly,  
výpisky, ...)

...



# ...umíme používat “tradiční” statistiku



# dnes je ale “in” mluvit o:

data mining

data science

api

big data

semantic web

entity resolution

collaborative intelligence

social network analysis

natural language processing

machine learning

recommender systems

deep learning

mapreduce

hadoop

spark

nosql

internet of things

internet of me

virtual reality

cloud computing

data security  
and data ownership

...



**...což je navázáno (především) na velké množství  
“nových” polostrukturovaných a nestrukturovaných dat  
(a dostupný výpočetní výkon pro jejich zpracování)**

network data	text (posty, články, maily, diskuzní fóra, ...)	(web)log	sensory data (platební karty, kamery, GPS, ...)	geodata
data z (nejen) mobilních zařízení	web crawling, web scraping, web automation	microdata	web cookies & sessions	click-through rate monitoring
pattern recognition (image /video /sound /document recognition)	digital forensics & hacking (např. file metadata)	...		



# všichni mohou těžit data například odsud (byť' ne bez omezení):



**the internet**

about 3 billion users  
about 1 billion websites  
the top 500 sites on the web (according to the Internet traffic)  
including all services studied in this research



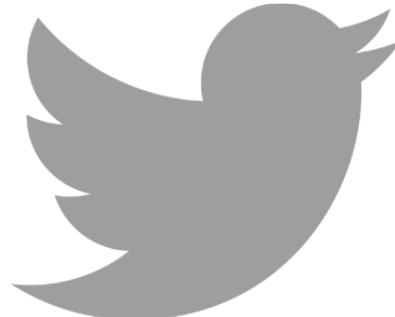
**blogs**

more than 6.7 million bloggers  
about 80% of internet users read blogs



**facebook**

about 1.3 billion monthly active users  
about 80% of daily active users outside the US & Canada  
more than 50 million facebook pages



**twitter**

255 million monthly active users  
about 77% of accounts outside the US  
about 500 million tweets per day



**google+**

540 million monthly active users  
about 5.5 million pages\*

\* a simple estimate based on Google's statement that more than 1 million pages were created in the first 6 months (g+ launched in November 2011)



## ....nebo odsud:



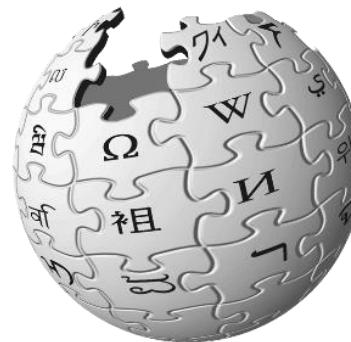
**youtube**

more than 1 billion users  
80% youtube traffic  
outside the US  
100 hours of video  
uploaded every minute



**reddit**

about 115 million  
monthly unique visitors  
largest demographic  
group of 18-29 year old  
males



**wikipedia**

over 500 million monthly  
unique visitors  
over 4.5 English articles  
over 10 edits/sec of  
wikipedia  
& its sister projects



**google**

3.5 billion searches per  
day (1.2 trillion searches  
per year worldwide)  
65.2% share of web  
search volume  
worldwide (2013)\*

\* any moderate growth differential of  
Google's competitors doesn't impact  
Google's global leadership in any  
significant way



# the social web

SOCIAL MEDIA IN PUBLIC OPINION RESEARCH: REPORT OF THE AAPOR TASK FORCE ON EMERGING TECHNOLOGIES IN PUBLIC OPINION RESEARCH. AAPOR. 2014 [Retrieved 2014-16-11].  
[http://www.aapor.org/Social\\_Media\\_Task\\_Force\\_Report.htm](http://www.aapor.org/Social_Media_Task_Force_Report.htm)

RUSSELL, Matthew A. MINING THE SOCIAL WEB: DATA MINING FACEBOOK, TWITTER, LINKEDIN, GOOGLE , GITHUB, AND MORE. 2nd ed. Sebastopol: O'Reilly, 2014. ISBN 978-1-449-36761-9.

BERNERS-LEE, Tim. WEAVING THE WEB: THE ORIGINAL DESIGN AND ULTIMATE DESTINY OF THE WORLD WIDE WEB BY ITS INVENTOR. San Francisco: Harper Business, 2000. ISBN 006251587X.

HILL, Craig A., Elizabeth DEAN and Joe MURPHY. SOCIAL MEDIA, SOCIALITY, AND SURVEY RESEARCH. ISBN 978-1-118-37973-8.

Social network analysis. Wikipedia: the free encyclopedia [online]. Wikimedia Foundation, 2001-2015 [Retrieved 2015-08-18]. [https://en.wikipedia.org/wiki/Social\\_network\\_analysis](https://en.wikipedia.org/wiki/Social_network_analysis)

## social network analysis

a strategy for investigating social structures through the use of network and graph theories

## social media

the collection of websites and web-based systems that allow for mass interaction, conversation, and sharing among members of a network

## social web

an online graph of people, activities, events or any other entities

“I designed it for a social effect—to help people work together—and not as a technical toy. The ultimate goal of the Web is to support and improve our weblike existence in the world. We clump into families, associations, and companies. We develop trust across the miles and distrust around the corner.”

*Tim Berners-Lee*



# educational data mining

learning analytics a adaptive learning (apod.) jsou zaměřeny na studijní výsledky jednoho studenta

změna se tedy zdá být „pouze“ v okamžité dostupnosti a rychlosti šíření informací, nikoliv v samotném procesu vzdělávání

chceme sledovat vzájemné vztahy namísto izolovaného jednotlivce; zároveň napříč platformami a s větším důrazem na proces

webová data se nám přímo vnucují, jelikož se zaznamenávají „sama“ a žáci na sociálních médiích už dávno jsou



# the social web research (emerging) methodology

RUZICKA, Jakub. HOW TO CREATE SELF-DRIVEN EDUCATION: THE SOCIAL WEB & SOCIAL SCIENCES, COURSERA & KHAN ACADEMY 2014 CASE STUDY. Prague, Czech Republic, 2015.  
Diploma Thesis (Mgr.), Charles University in Prague, Faculty of Social Sciences, Institute of Sociological Studies. Supervisor: Ing. Mgr. Jiří Remr, Ph.D., MBA.  
<https://is.cuni.cz/webapps/zzp/detail/134477>

strengths	weaknesses	opportunities	threats
<ul style="list-style-type: none"><li>• exploratory research, hypotheses creation</li><li>• low-cost worldwide, longitudinal, and/or automated research</li><li>• the social web research in social sciences as a (generally) non-intrusive observation and/or a study of documents that brings a lot of new (rather) easily accessible (usually) unstructured data</li><li>• observing "natural interactions" (as opposed to people aware of being subject to a research) possibly reducing biases due to a research instruments' features</li><li>• the importance of the Internet as a source of information (also for rather "passive" online population)</li><li>• "archivation" and/or "recoverability" of the social web data facilitating validation of a research</li></ul>	<ul style="list-style-type: none"><li>• limited (/under-researched) offline behavior implications, generalizations over a population/community, actual behavior, or other environments</li><li>• online population and active users only</li><li>• difficulty of assessing reliability of the social web research because of lack of standards, little mixed research design studies, and the immaturity of the social web research methodology</li><li>• the "hype bias" – the overall web collective intelligence exhibiting extremes</li></ul>	<ul style="list-style-type: none"><li>• complementing (mixed research design) - in relevant cases possibly substituting - the traditional social scientific research</li><li>• information diffusion research</li><li>• the development of digital literacy as an appropriate strategy with regard to the increasing importance of the social web data</li><li>• pattern recognition, machine learning, recommender systems, processing of large data sets, the semantic web data, the Internet of things data</li><li>• "time proving" the most reliable outcomes of the social web research</li><li>• self-regulation of the social web mining community setting professional standards</li><li>• the educational value of the (easily accessible) social web data: practice of "real-world" analytical /programming /decision-making /(...) skills</li></ul>	<ul style="list-style-type: none"><li>• omitting the overall social web landscape and its relations to the offline world (focusing on a narrow range of media)</li><li>• time frame bias of a study</li><li>• specific populations / communities discoverable via qualitative insight only and/or "invisible" populations / communities</li><li>• omitting web/screen scraping, i.e. not obtaining "hidden" textual but also non-textual data that are not available via a specific service's API</li><li>• bots, spam, users "paid to post"</li><li>• the ethical issue of how to deal with publicly available information of (generally) uninformed users, where regulatory ethics is lagging behind and where a service's business model is often tied to the provision of the available user data</li><li>• the "reverse engineering" process of revealing one's true identity despite data aggregation &amp; anonymization</li></ul>



**big data**

**co to je? a potřebuju to?**

# co jsou to “velká data” (nejen) ve vzdělávání?

data, která nemůžu najednou  
načíst do paměti?

data z mnoha různých zdrojů  
o konkrétní entitě? (např.  
studentovi)

data, pro jejichž analýzu je  
nezbytná automatizace?

těžko říct, ale určitě nám v  
budoucnu bude scházet  
(minimálně) bambilion data  
scientists, kteří ovládají  
hadoop?

Gartner Hype Cycle:  
obecně, pro rok 2015

...



# MOOC providers “big data” využijí

problematický okruh  
/výukový blok, častá  
chyba v testech  
/projektech

“real-time” monitoring  
vzdělávacího procesu

“hromadný feedback”,  
analýza sentimentu,  
návrhy na zlepšení, ...

logic /semantic  
reasoners  
(například pro organizaci  
vzdělávacího obsahu a  
automatizaci evaluace  
studentů)

...



# ale taková data “offline” instituce a/nebo učitelé většinou (zatím?) nemají

...a hlavně pro svou práci analyzovat  
“big data” nepotřebují  
stíhali by(chom) to vůbec? =)

stačí jejich zajímavé fragmenty

...které by měly pomoci žákům  
/studentům i učitelům

“velcí hráči” nám (anonymizovaná)  
behaviorální data neposkytují  
  
nicméně, máme přístup k datům  
z online světa kolem nich

ve finále navíc nechceme měřit  
počet kliknutí na vzdělávací obsah,  
počet správných odpovědí, atp.  
a především nechceme být omezeni  
jednou platformou  
(pěkná keynote poslední PyData  
konference)



**v ideálním světě (v duchu současného trendu) by učitelé měli k dispozici například tyto specialisty :**

education  
engineer

education  
scientist

content  
architect

course  
developer

...  
(zpět  
do reality =))

...jaké big data  
“fragmenty”  
mám na mysli?



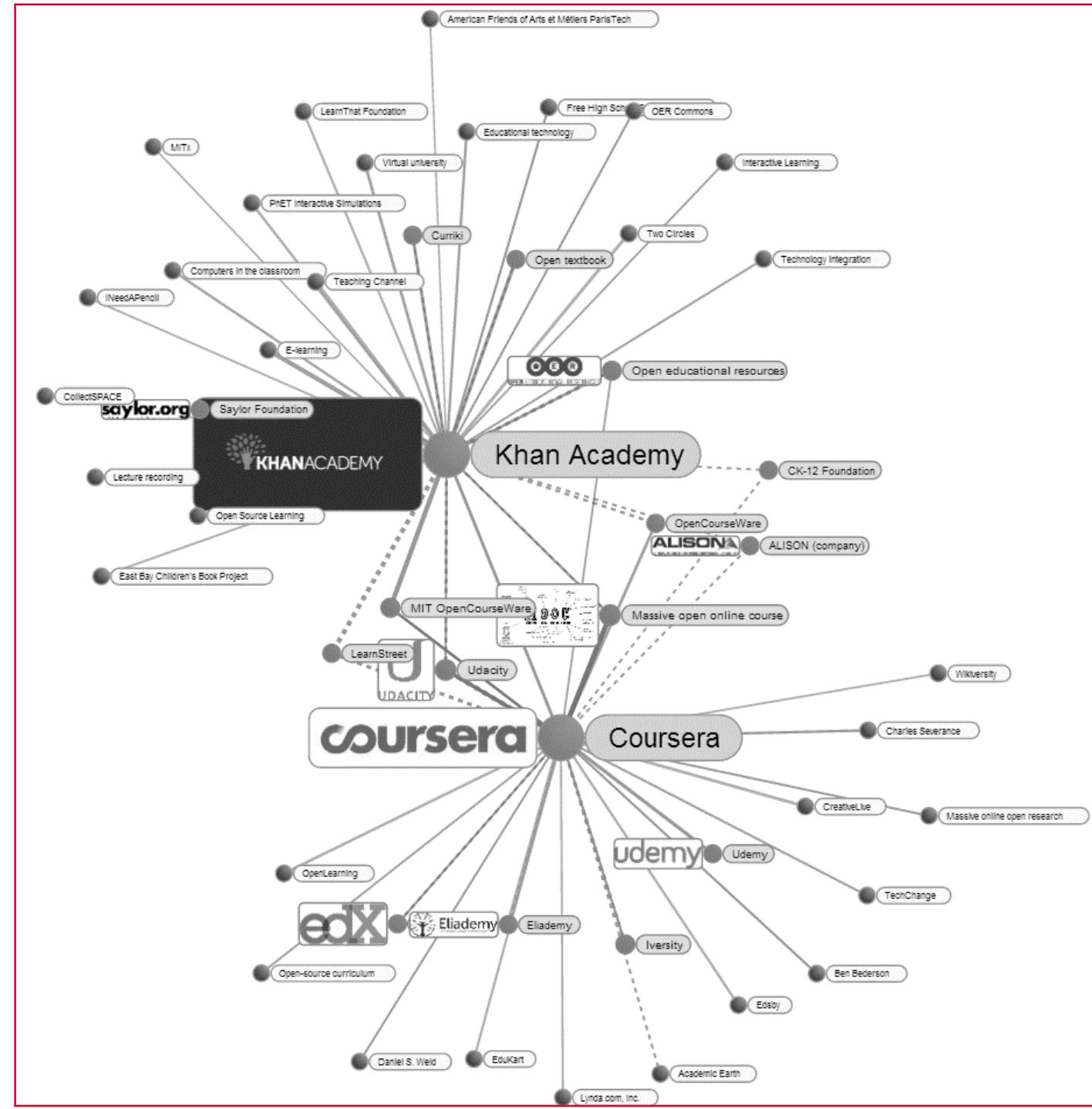


## **data o tvůrcích a “spotřebitelích” online vzdělávacího obsahu**

v jakých sítích se nachází? proč se o něm mluví? kdo o něm mluví? jak o něm mluví? odkud jsou? jaká je jejich motivace? proč s tvůrcem udržují kontakt? jaké členové komunity jsou vlivní? o kom mluví tvůrce obsahu? jaký obsah funguje? na čem naopak zapracovat? a lze z toho vyvodit nějaké obecné principy?

(jednoduché analýzy bez modelování dat)

wikipedia insights



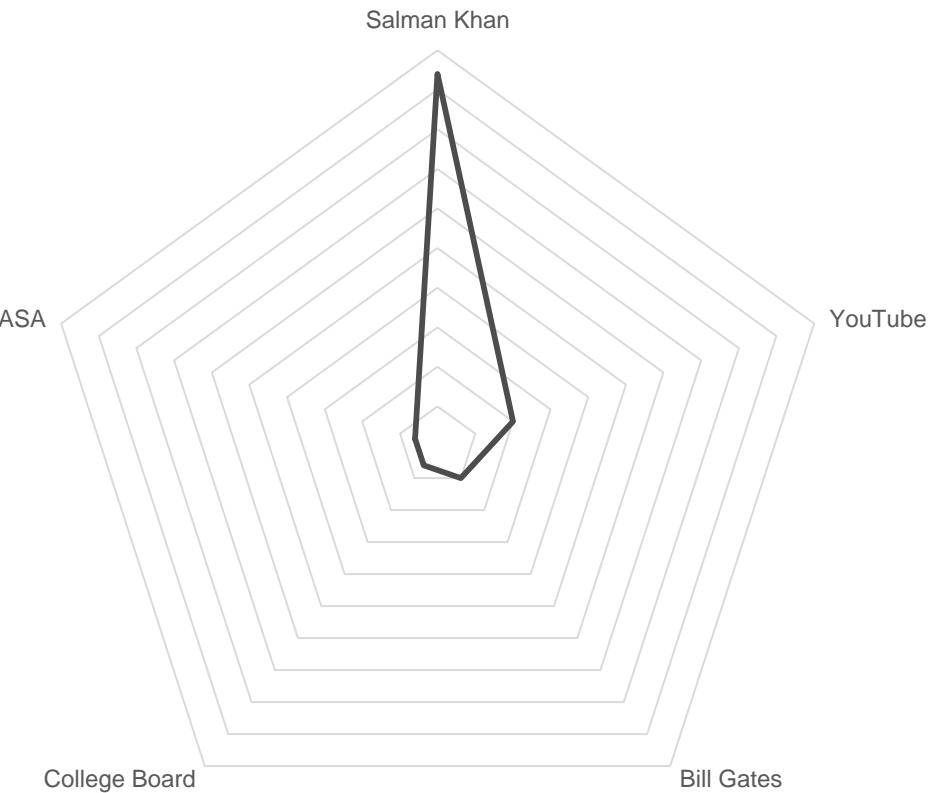


total news articles: **28** (2012-2014)

## named entity recognition



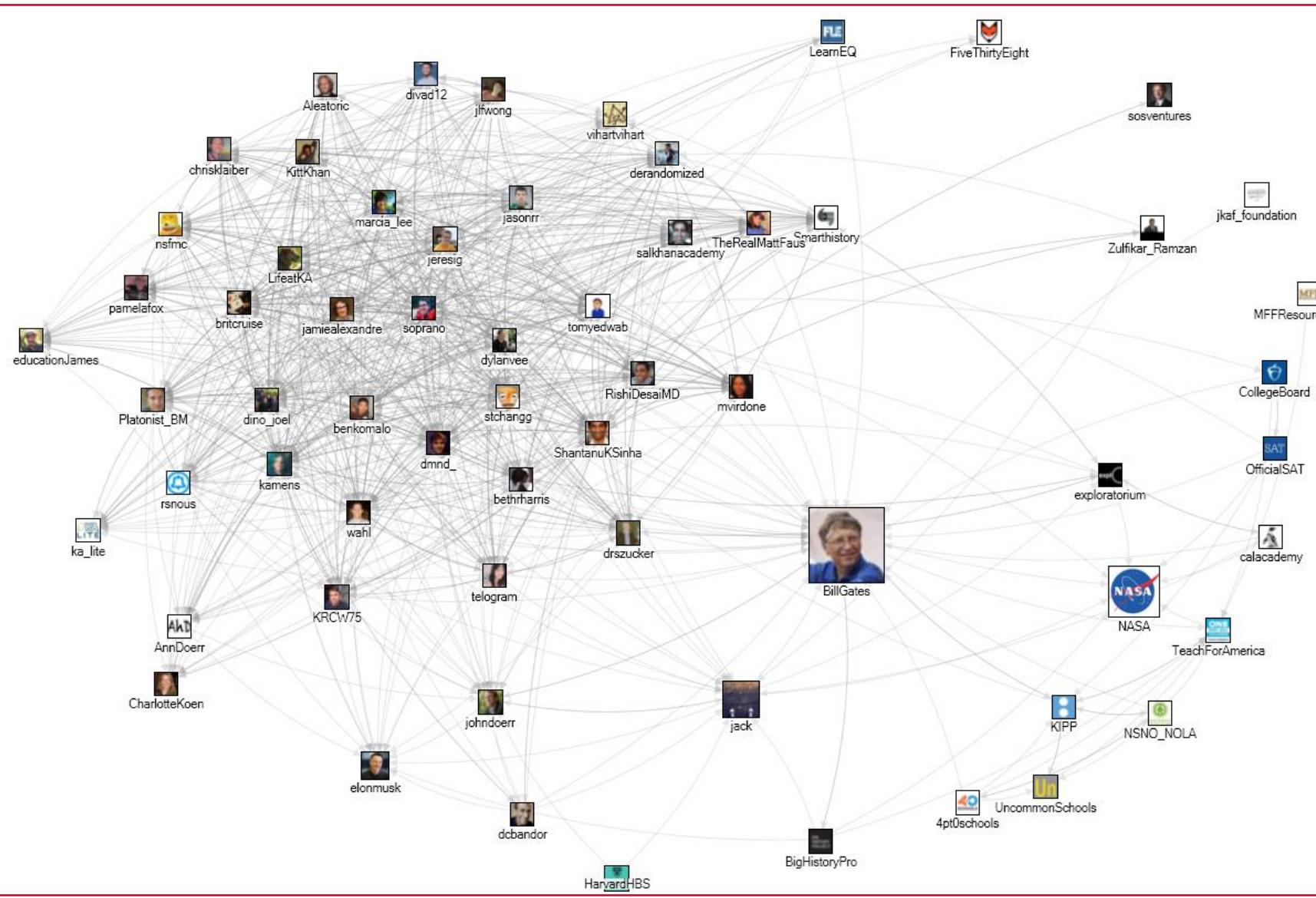
total news articles: **104** (2009-2014)



## following/friends network



following: 63

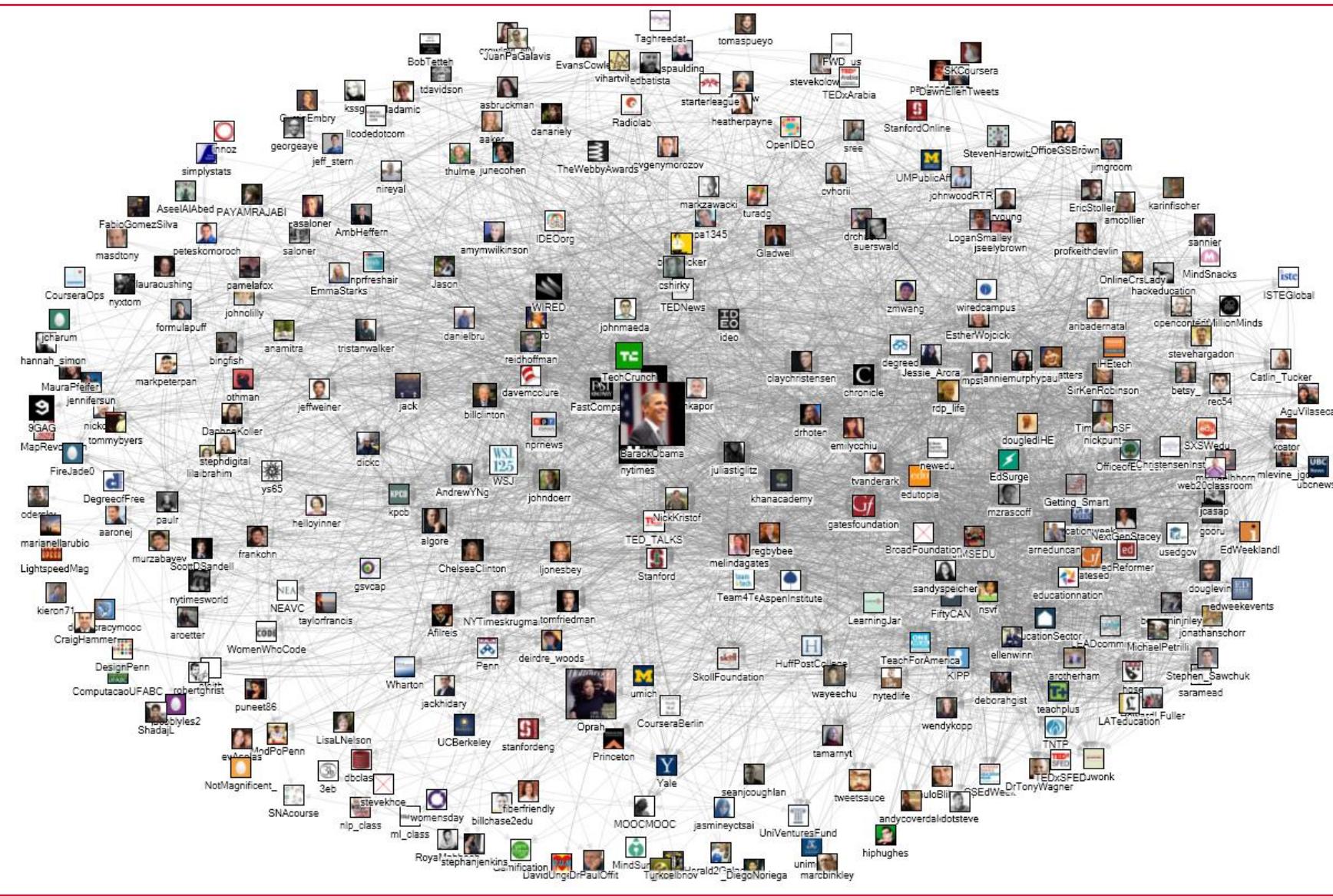


## following/friends network



coursera

following: 300



metric: number of followers; N=300



followers: 1,067,922

## reshares top 3



 Coursera  
Shared publicly - 5 Apr 2014 #MahatmaGandhi

"Live as if you were to die tomorrow. Learn as if you were to live forever." - Mahatma Gandhi

+1987  246 

 Coursera  
Shared publicly - 24 May 2014

"Yesterday was a very emotional day for a lot of us at Coursera. We got to meet Dan Bergmann, an autistic student who completed over 7 college level courses on Coursera, in-person. Dan was in special education all his life because he had limited speaking vocabulary. But on the Coursera platform, he can watch lectures at his own pace and communicate through typing at a college level. As a result, a learner who was placed in the remedial learning track has taken and excelled at advanced level poetry and history courses...AND has been invited by a UPenn professor to be a Community Teaching Assistant. We are incredibly motivated by Dan so much so that we painted him on one of our conference room walls.

It was priceless for us to see his giddy reaction when he saw his own portrait. Dan, you make us as a company (and as individuals) better through the example you set in love for learning and perseverance.

This is why I work at Coursera."

Read Daniel's story: <http://bit.ly/1tv6IRU>



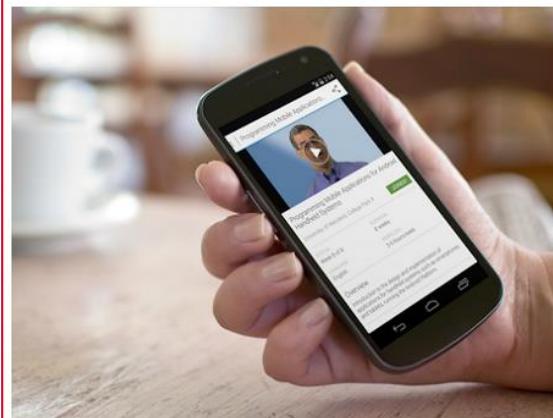
+923  177 

 Coursera  
Shared publicly - 16 Mar 2014

Android users: we need your help--become a Beta Tester!

Apply here: <http://ow.ly/uDQNj>

Your feedback on our (future) mobile app will impact millions of students. Thank you for participating!



+507  100 



replies top 3

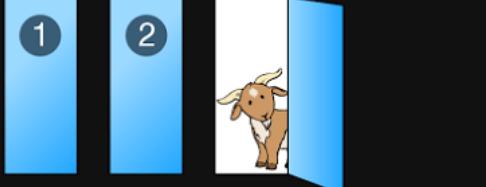


followers: 343,686

 **Khan Academy**  
Shared publicly - 9 May 2014 #Puzzle

Let's make a deal! Can you solve this week's brain teaser?  
Sal gives the answer here: <http://ow.ly/wDWD3>

Suppose you're on a game show, and you're given the choice of three doors: Behind one door is a car; behind the others, goats. You pick a door, say No. 1, and the host, who knows what's behind the doors, opens another door, say No. 3, which has a goat. He then says to you, "Do you want to pick door No. 2?" **Should you switch your choice?**



+231 53

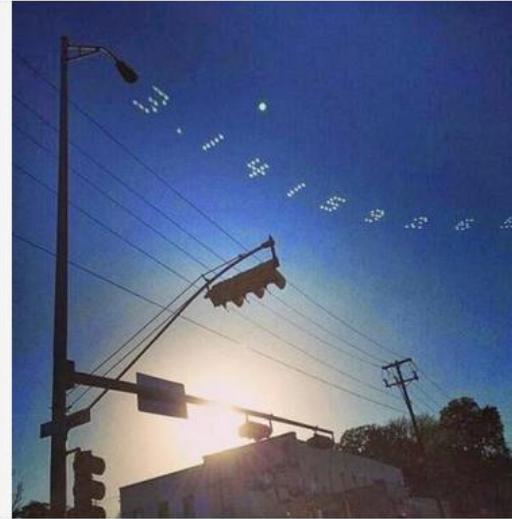
217 replies

 **Khan Academy**  
Shared publicly - 14 Mar 2014 #PiDay

Happy Pi Day, it's 3/14 1:59 in NYC!

How many digits can you remember in the number pi? Write them below, and no cheating/Googling!

Photo of "Pi in the Sky" over Austin by Sarah Dieken: <http://bit.ly/1eAybmK>



+307 26

191 replies

 **Khan Academy**  
Shared publicly - 23 May 2014

Can you solve this week's brain teaser?

There are two doors, each with a guard. Behind one door is treasure. Both guards know which door hides the treasure, but one guard always lies and one always tells the truth. You can ask one guard a single question. What do you ask?

Sal gives the answer here: <http://bit.ly/1i4Y3ZL>



+305 69

181 replies



number of fans: **714,626**

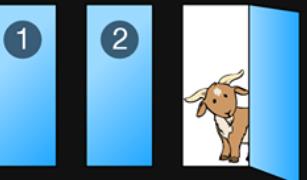
## comments top 3



**Khan Academy**  
May 9 ·

Let's make a deal! Can you solve this week's brain teaser?  
Sal gives the answer here: <http://ow.ly/wDWD3>

Suppose you're on a game show, and you're given the choice of three doors: Behind one door is a car; behind the others, goats. You pick a door, say No. 1, and the host, who knows what's behind the doors, opens another door, say No. 3, which has a goat. He then says to you, "Do you want to pick door No. 2?" **Should you switch your choice?**



Like · Comment · Share  
1,813 people like this. Top Comments ▾  
653 shares

**824 comments**

**Khan Academy**  
May 23 ·

Can you solve this week's brain teaser?  
There are two doors, each with a guard. Behind one door is treasure. Both guards know which door hides the treasure, but one guard always lies and one always tells the truth. You can ask one guard a single question. What do you ask?  
Sal gives the answer here: <http://bit.ly/1i4Y3ZL>



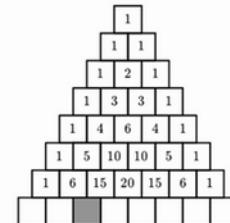
Like · Comment · Share  
2,590 people like this. Top Comments ▾  
992 shares

**737 comments**

**Khan Academy**  
March 12 ·

Pascal's Triangle and the Binomial Theorem  
Solve this week's challenge! What is the shaded square in Pascal's Triangle? Now find the corresponding term in the expansion below.  
Try out the skill at: <http://ow.ly/uukDW>

Fill in the shaded square in the last row of Pascal's Triangle, and use this to find the corresponding term in the expansion of  $\left(w^3 + \frac{1}{w}\right)^7$ .



The number in the shaded square is

The corresponding term in the expansion of  $\left(w^3 + \frac{1}{w}\right)^7$  is

Like · Comment · Share  
901 people like this. Top Comments ▾  
459 shares

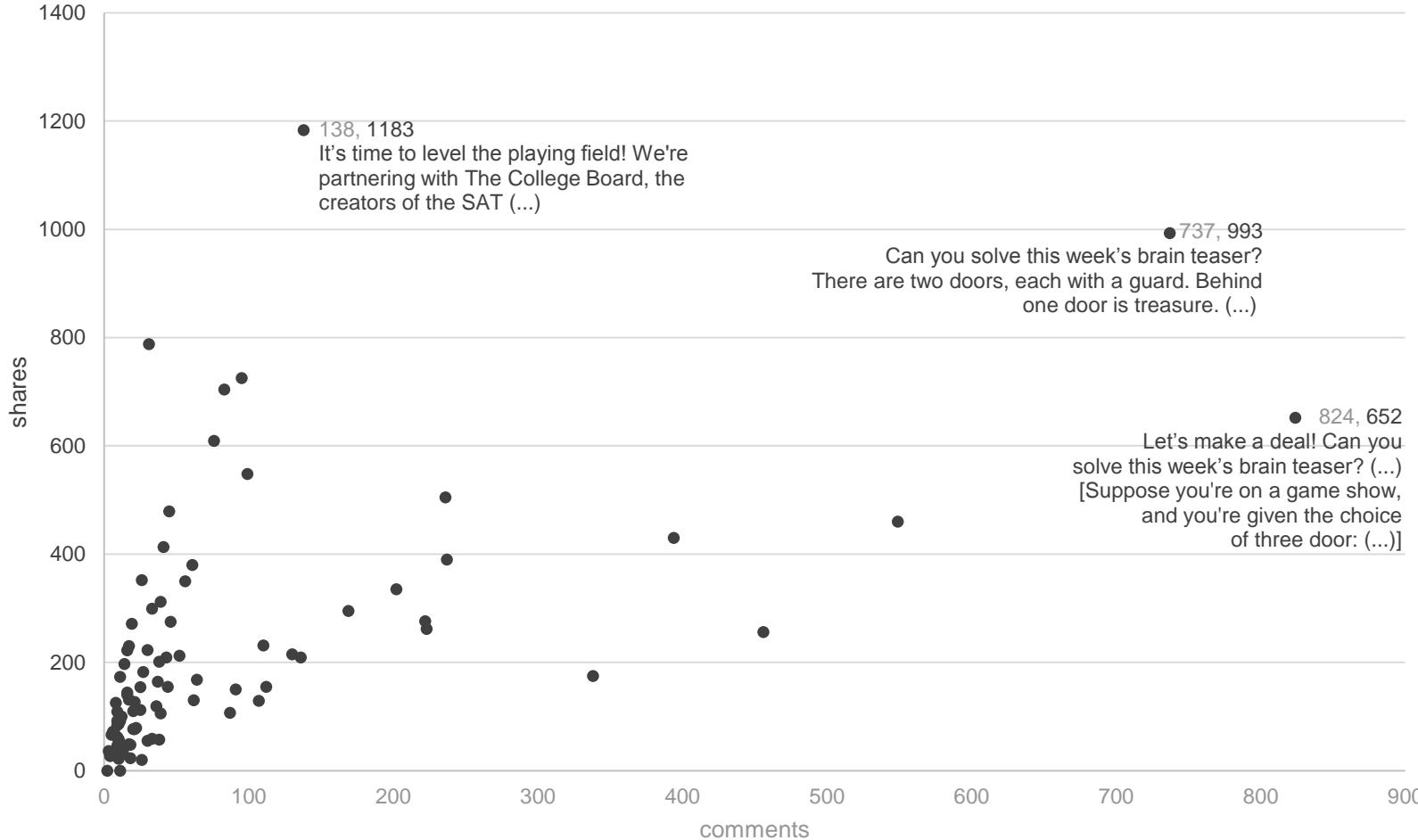
**549 comments**



## shares &amp; comments outliers



total posts: 92



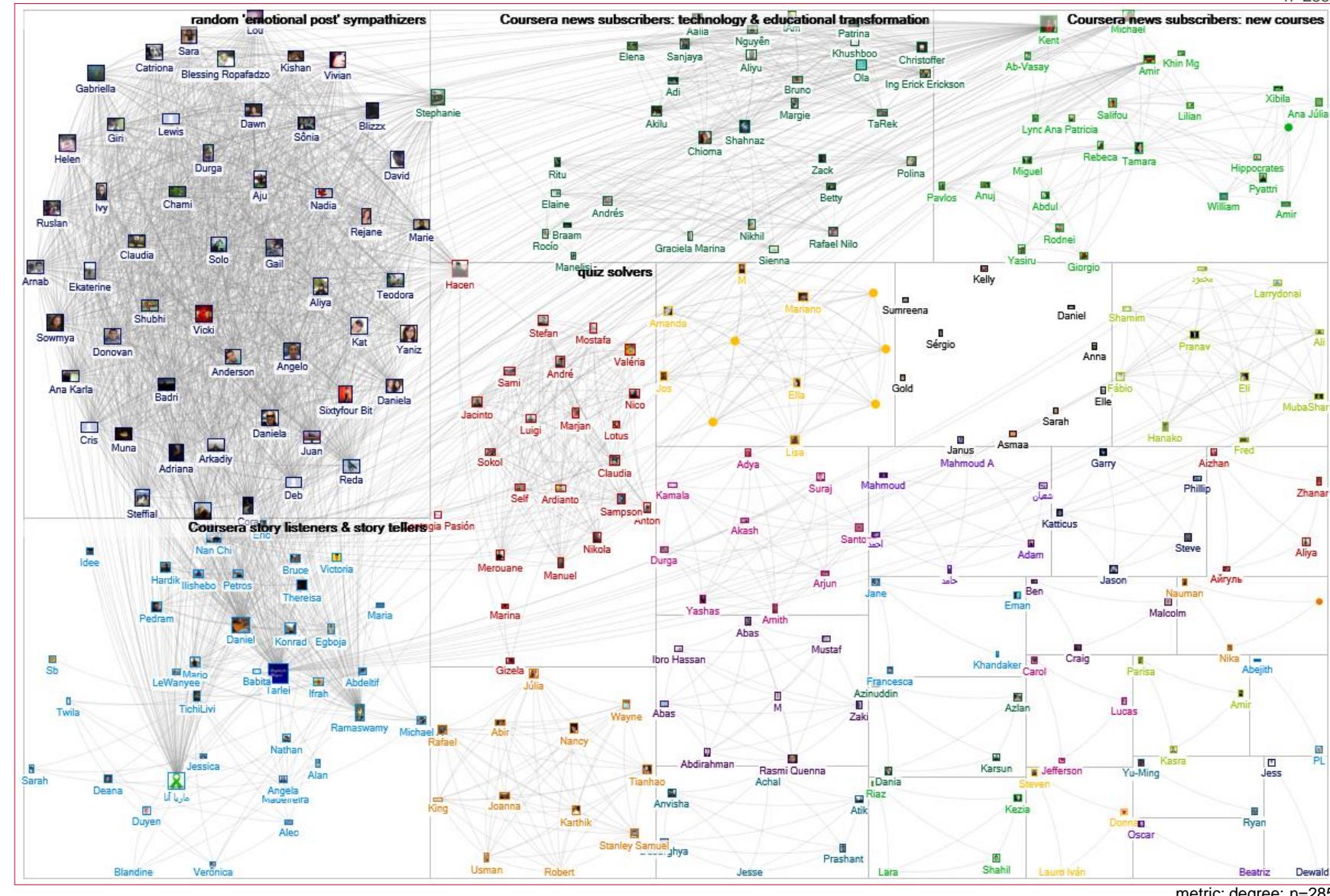
# comment network

coursera



n=285

number of fans: 529,115



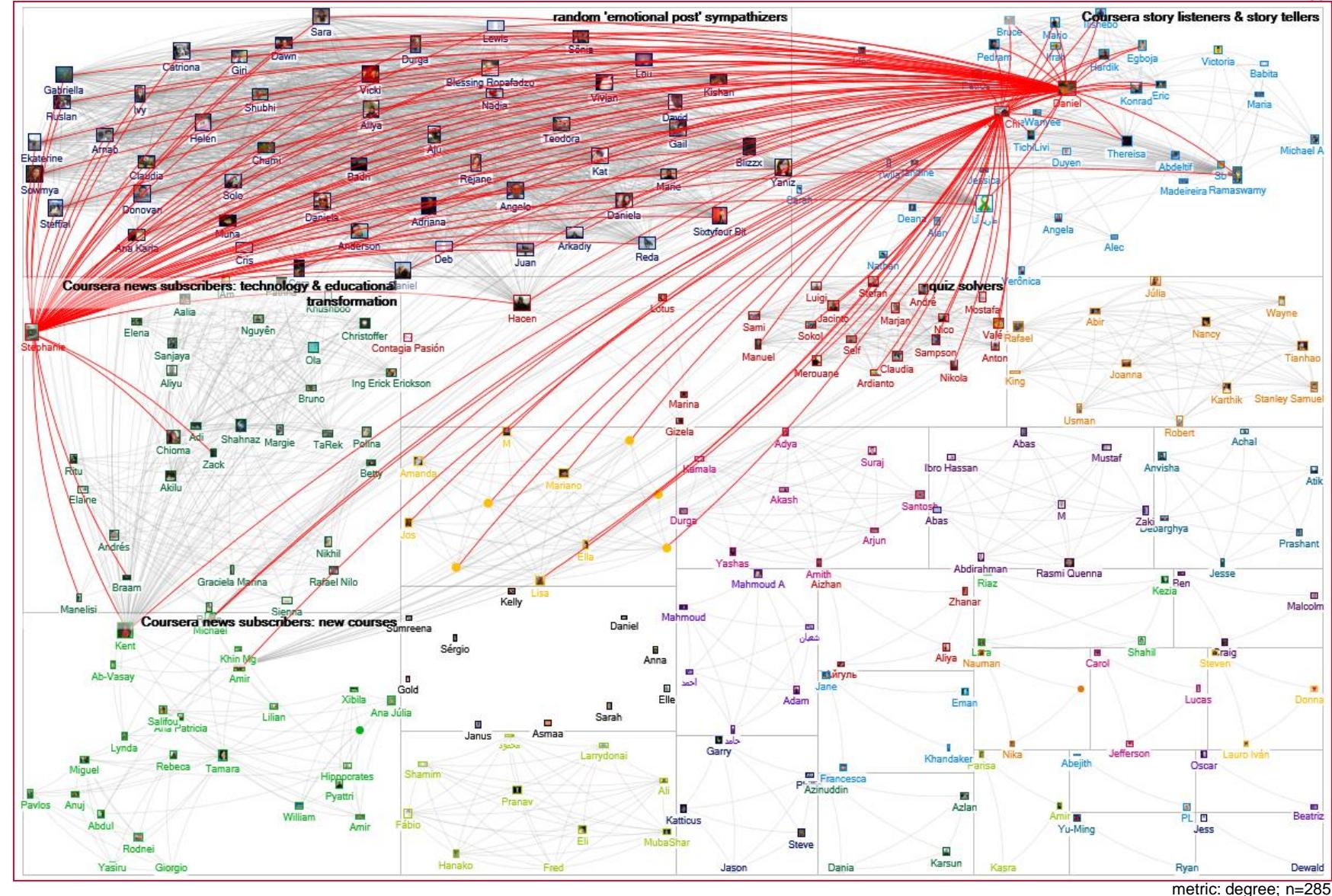
# comment network

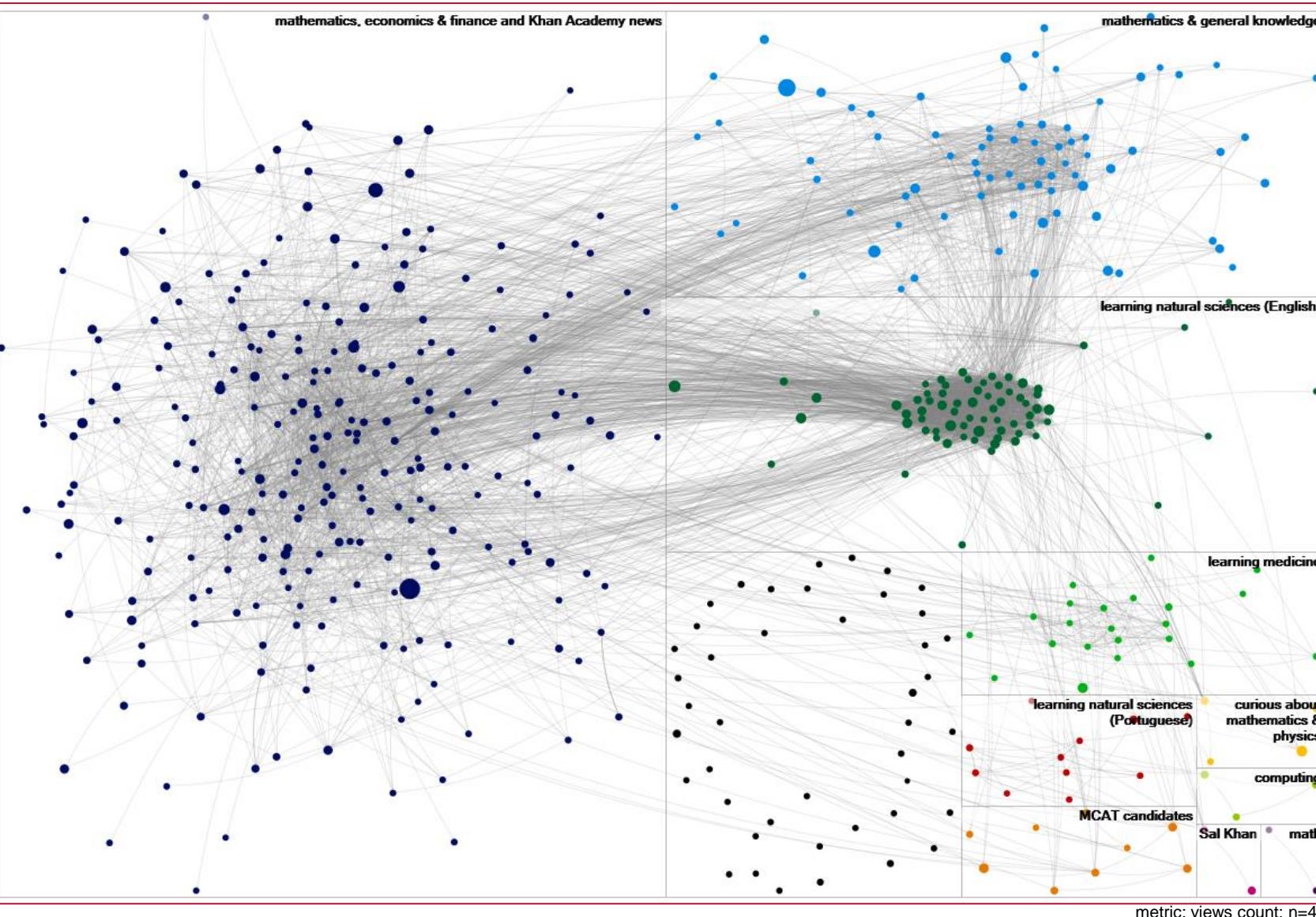


n=285

coursera

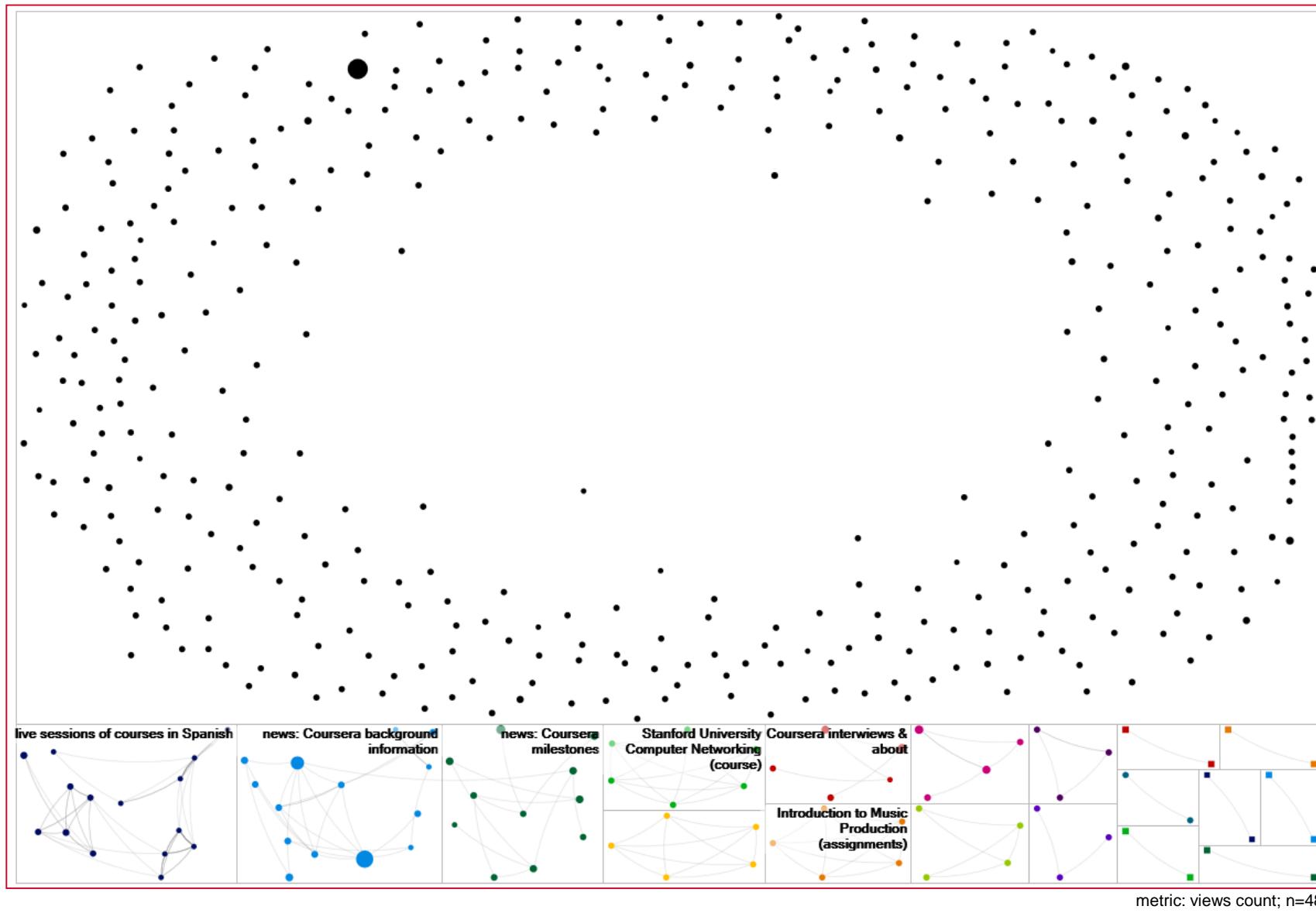
number of fans: 529,115







subscribers: 31,535

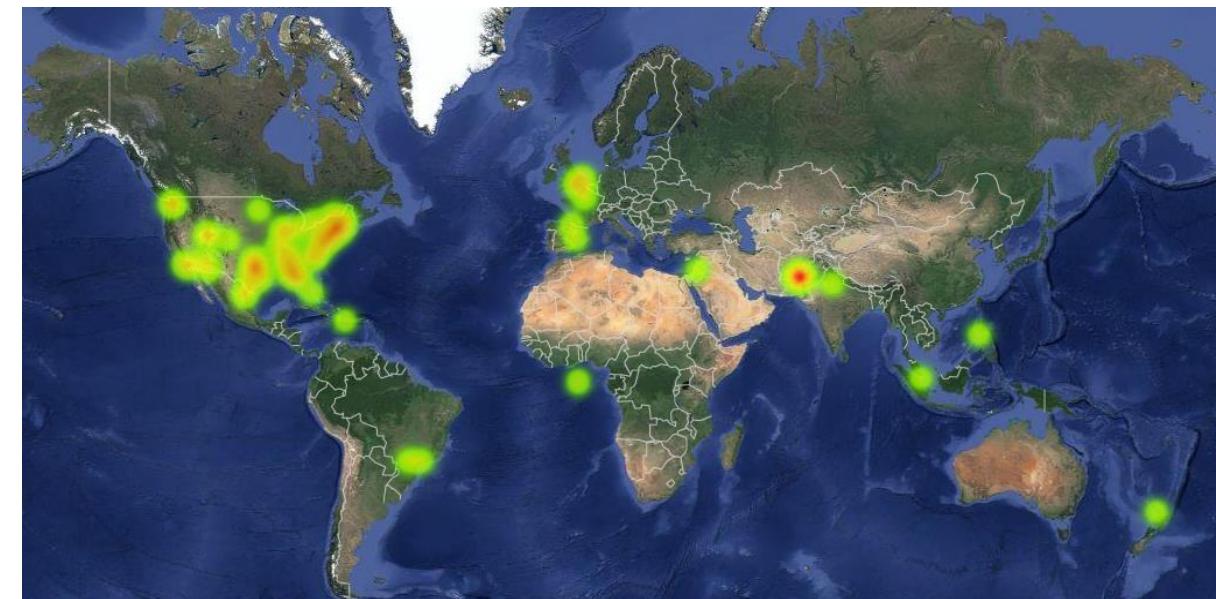
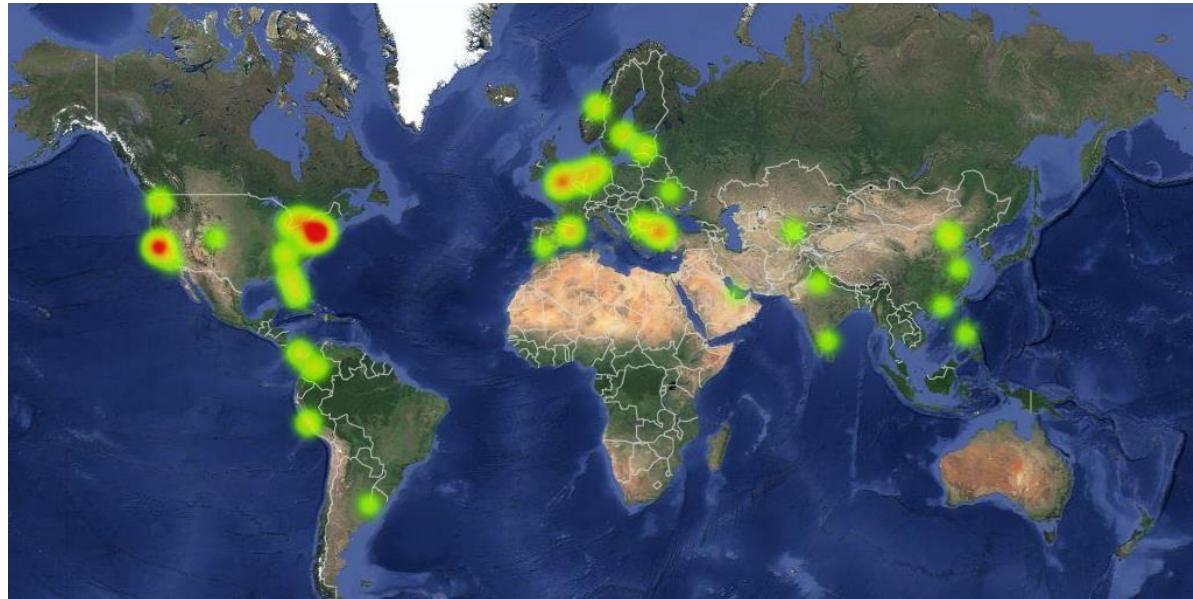


number of tweets: 8,538

a week of tweets



number of tweets: 4,976



number of tweets: 8,538

## a week of tweets



top keywords	Porter stemmer (top)	Wordnet lemmatizer (top)
coursera	coursera	coursera
course(s)	cours	course
free	sign	free
online	mooc	online
mooc	free	signed
learn(ing)	learn	mooc
signed	onlin	learning
programming	start	class
data	educ	programming
education	take	data
earn(ed)	class	learn
university	univers	

## part-of-speech tags

top verbs	sign(ed) earn(ed) take learn
top adjectives	free learn free new more first great good mobile english

Coursera represents “free”, “online”, “mooc”, “education(al)” platform offering “new” courses from world’s top “universities”, mainly in “english”. People usually talk about what you can “learn” there, which courses (“class(es)”) “start” soon, which courses you can “sign” up, which “course” they (have) “take(n)” (or “signed” up for), whether it is their “first” Coursera experience, or where you can find “more” information or “more” educational resources from “coursera”. People like to tell others what is the percentage of points they “earn(ed)”, and whether they received a certificate from the “sign(ature)” track. Especially, people talk about courses concerning “programming” & “data”. The course experience & the “free” “education” “coursera” offers is “good” or even “great”. So is the fact that the “education” provided by “coursera” is now also “mobile”.\*



## a week of tweets



coursera

number of tweets: 8,538

average sentiment 0.14

average sentiment, neutral (0) removed 0.30



### sentiment

#### (detected language) original tweet

1 (en) Here's a start on @coursera etc @ Summer of Learning! @ pulls together best online courses - <http://t.co/0Fq07j2ZwM>

1 (en) @ are you teaching any MOOCs this summer? Your Coursera course was the best yet!

1 (en) Professor you've made my transition into bschool a cake walk. Best course I've ever taken. Huge fan of your novel approach

1 (nl) En ook MIT heeft een online university. Doe vrije tijd: [& http://t.co/dwgViu9uN3](http://t.co/dwgViu9uN3) #awesome

1 (en) @ Should study Khan Academy, Coursera and Udacity as role models of MOOCs, adopt best practices @ @

1 (en) that class that you mention from coursera economics of money and banking is excellent thank you

1 (ja) #Coursera #posa-002 Week 1のResultsは満点で無事に完了! 結構長かった。 #3good

1 (ar) من يمكنكم التي العالمية المواقع بأفضل قائمة الـ

1 (en) Your beliefs draw your behaviors and your behaviors determine outcomes!! Just completed Week 2 of awesome learning @coursera!

1 (ru) По теории Графов лучше всего подходят курсы стенфордского университета на Coursera #yacm2014

1 (en) Completed an excellent course in Machine Learning by @andrewng on @Coursera! <https://t.co/OfawjBUITj>

1 (en) coursera is awesome

1 (en) @drchuck reading your book for the coursera MOOC. It's awesome!!!

1 (en) Listening to Rick Levin, CEO of Coursera. Very impressive!

1 (en) @coursera @BerkleeCollege Oh my gosh, that was AWESOME!

1 (en) I found the perfect class for me. I'm geeking out in anticipation. <https://t.co/VaebXhoqLV>

#### analyzed tweet [automatic translation, processed]

heres a start on coursera etc timf5050 summer of learning lifehacker pulls together best online courses

are you teaching any moocs this summer your coursera course was the best yet

professor youve made my transition into bschool a cake walk best course ive ever takenhuge fan of your novel approach

and mit has an online university bye leisure & awesome

should study khan academy coursera and udacity as role models of moocs adopt best practices

that class that you mention from coursera economics of money and banking is excellent thank you

results of coursera posa002 week 1 was longer quite done safely in a perfect score 3good

heres a list of the best sites you may feel that the world of

your beliefs draw your behaviors and your behaviors determine outcomes just completed week 2 of awesome learning coursera

on graph theory are best courses at stanford university on coursera yacm2014

completed an excellent course in machine learning by andrewng on coursera

coursera is awesome

reading your book for the coursera mooc its awesome

listening to rick levin ceo of coursera very impressive

coursera berkleecollege oh my gosh that was awesome

i found the perfect class for me im geeking out in anticipation





## a week of tweets



coursera

number of tweets: 8,538

## sentiment

## (detected language) original tweet

## analyzed tweet [automatic translation, processed]

1	(en) Excellent suite of basics on Data Analysis https://t.co/LOeoGRh4N9 #MOOC	excellent suite of basics on data analysis mooc
1	(en) awesome course! https://t.co/wdenaGtRSb	awesome course
1	(tr) Dünyanın en iyi üniversitelerinden dersler, Türkçe altyazı ile @TurkcellAkademi'de.. http://t.co/pgllqoAjvF	lessons from the best universities in the world with turkish subtitles in turkcellakademi
1	(en) @ I need to sign up to even look at the course details. I've heard of coursera though. Best of luck, I can't take up any course now.	i need to sign up to even look at the course details ive heard of coursera though best of luck i cant take up any course now
1	(en) My online course is called Paradoxes of War. This is going to be awesome. #Coursera #princeton	my online course is called paradoxes of war this is going to be awesome coursera princeton
1	(en) Excellent News http://t.co/wdpXRlz7X	excellent news
1	(en) This site is awesome https://t.co/diuZtu5Jms dunno about the classes yet though but signed up for one to start this week :-)	this site is awesome dunno about the classes yet though but signed up for one to start this week
1	(en) The Best MOOC Provider: A Review of Coursera, Udacity and Edx - http://t.co/ENDu5MJfFK http://t.co/3ht3jcANcA	the best mooc provider a review of coursera udacity and edx
1	(en) "Aggregation is 'link to the rest', where Curation is 'link to the best'": Understand Google, Northwestern University coursera lec :)	aggregation is link to the rest where curation is link to the best understand google northwestern university coursera lec
1	(en) @drchuck reading your book for the coursera MOOC. It's awesome!!!	drchuck reading your book for the coursera mooc its awesome
1	(en) The Best MOOC Provider: A Review of Coursera, Udacity and Edx - http://t.co/ENDu5MJfFK http://t.co/3ht3jcANcA via @skilledup	the best mooc provider a review of coursera udacity and edx via skilledup
1	(es) Las mejores ... - http://t.co/CBr8RavZAu #Coursera #Cursos #Duolingo #Nasa #Udemy http://t.co/bK6FvkCNCQ	best coursera courses nasa udemy duolingo
1	(es) Las mejores #Aplicaciones ... --http://t.co/0gH3naXrCE #RecetasNaturale #Coursera #Cursos #Duolingo #NASA #UDEMY	best applications recetasnaturale tco0gh3naxrce courses duolingo coursera nasa udemy
1	(es) Las mejores aplicaciones para no dejar de aprender aún siendo adultos #ANDROIDE #Tecnologia #Udemy #Coursera #NA... http://t.co/TxyaG5Vk0T	the best applications for non stop learning even as adults android technology udemy coursera na
1	(es) Las mejores aplicaciones para no dejar de aprender aún siendo adultos: A medida que nos hacemos... http://t.co/bNC1BSpQyx #Udemy #coursera	the best applications for non stop learning even as adults as we grow udemy coursera
1	(es) RT @: Después de un 10 en Semana 1, estoy listísima para Semana 2 &lt;3 #TCGO @coursera @UniLeiden	after a 10 on week 1 im listsima for week 2 < 3 tcgo unileiden coursera
1	(en) @ Best of luck on your @Coursera journey. Follow @DukeU for updates on Duke news, research and campus life.	best of luck on your coursera journey follow dukeu for updates on duke news research and campus life
1	(tr) @Turkcell @coursera mükemmel bir çalışma teşekkürler	turkcell courser calma the perfect thank you
1	(ru) Друзья ЛЕГЕНДАРНАЯ новость, для желающих познать финансы. На Coursera вышел ...	friends legendary news for those wishing to learn finance coursera went on
1	(es) Una vez más empiezo esta maravilla de curso en Coursera, y una vez más me veo abandonándolo por falta de tiempo :_( https://t.co/FprnJM5aIL	again start this wonderful coursera course and once again i see myself abandoning it for lack of time
1	(en) @: One if the best for #datacomputing Heard of @Coursera courses? We have them at the @JohnsHopkinsSPH. Explore #gohop http...	one if the best for datacomputing heard of coursera courses we have them at the johnshopkinssph explore gohop



## a week of tweets



number of tweets: 8,538



### sentiment

#### (detected language) original tweet

#### analyzed tweet [automatic translation, processed]

1	(tr) Turkcell Akademi ve Coursera işbirliği ile dünyanın bilgisi Türkçe: ABDnin en iyi üniversitelerinden dünyaca ... http://t.co/9lJjiXfQrr	turkcell academy in collaboration with the worlds information and courser turkish usa s of the best universities in the world
1	(tr) Turkcell Akademi ve Coursera işbirliği ile dünyanın bilgisi Türkçe: ABDnin en iyi üniversitelerinden dünyaca ... http://t.co/qH3ttSNN64	turkcell academy in collaboration with the worlds information and courser turkish usa the world s best universities
1	(it) @ @ C'e' un eccellente @coursera MOOC https://t.co/VciPCU4qmz esplora il peso/ % di compiti in un corso e conseguenze.	there s an excellent coursera mooc explores the weight of tasks in a course and consequences
1	(en) @: @ Just finished the R Programming course on @coursera. Excellent use of time." I am also almost done.	just finished the r programming course on coursera excellent use of time i am also almost done
1	(gl) Suscríbete a este curso para aprender a programar Programming for Everybody   Coursera https://t.co/xwJl4pRxuJ via @delicious	suscríbete to this course to learn how to program programming for everybody course via delicious
1	(en) Awesome @geranyl: Stanford's Machine Learning on @Coursera starts soon! https://t.co/f0gVkoLpbz	awesome stanfords machine learning on coursera starts soon
1	(en) @ Just finished the R Programming course on @coursera. Excellent use of time.	just finished the r programming course on coursera excellent use of time
1	(en) Weekends appear to be the perfect time to catch up on @coursera lectures and assignments before Sunday deadlines.#MOOC	weekends appear to be the perfect time to catch up on coursera lectures and assignments before sunday deadlinesmooc
1	(en) What is the best iOS 6 compatible app for Coursera?	what is the best ios 6 compatible app for coursera
1	(en) Coursera's Internet History, Technology, and Security course starts in two days. Looks awesome! (And it requires no programming.) #IHTS	courseras internet history technology and security course starts in two days looks awesome and it requires no programming ihts
1	(en) The Awesome moment when you signup for the Scala course in @Coursera and finds out the instructor is the creator of Scala	the awesome moment when you signup for the scala course in coursera and finds out the instructor is the creator of scala
1	(en) @: Awesome chat with Pat Bosshart about next-gen #SDN chipsets. http://t.co/FF3K986nVf I learned a ton. Week 5 of @coursera cove...	awesome chat with pat bosshart about nextgen sdn chipsets i learned a ton week 5 of coursera cove
1	(en) @ Best of luck on your @Coursera journey. Follow @DukeU for updates on Duke news, research and campus life.	best of luck on your coursera journey follow dukeu for updates on duke news research and campus life
1	(en) Hey @coursera @open2study We wanted to let you know we featured your awesome courses in our Courses of the Weekend! http://t...	hey coursera open2study we wanted to let you know we featured your awesome courses in our courses of the weekend
1	(en) Best platform is Coursera...I've done loads! :)	best platform is courseraive done loads
1	(en) 2014 Internet Trends http://t.co/JLTa3pAjM1 - Impressive growth in online learning resources like @khanacademy @coursera and @duolingo.	2014 internet trends impressive growth in online learning resources like khanacademy coursera and duolingo
1	(en) BBC News - Trinidad pioneers online 'knowledge network' http://t.co/nowzNvkfKW. Impressive to see @coursera working on knowledge.tt.	bbc news trinidad pioneers online knowledge network impressive to see coursera working on knowledgett



## a week of tweets



number of tweets: 4,976

average sentiment 0.05

average sentiment, neutral (0) removed 0.21



### sentiment

### (detected language) original tweet

### analyzed tweet [automatic translation, processed]

-1	(en) I'm watching a khan academy video in my miserable attempt to pass mannings quiz tomorrow	I am watching a khan academy video in my miserable attempt to pass mannings quiz tomorrow
-1	(es) Khan academy, tareas, examenes mensuales y auditoria TODO junto es HORRIBLE!!!!!! 😞😞😞	khan academy assignments exams and monthly audit all together is horrible
-0.8	(en) @ hate khan academy!	ugh hate khan academy
-0.8	(en) @ and those stupid pendragon essay and khan academy	and those stupid pendragon essay and khan academy
-0.8	(en) @ I hate khan academy	i hate khan academy
-0.8	(en) hate khan academy	hate khan academy
-0.8	(en) @: I've been watching Khan Academy videos all day bc I can't get to the stupid review on myisd	I have been watching khan academy videos all day bc i cant get to the stupid review on myisd
-0.8	(gl) Estupido khan academy 🤦‍♂️	stupid khan academy
-0.8	(en) Ugggghh I hate khan academy 🤦	ugggghh i hate khan academy
-0.8	(en) I freaking hate khan academy&gt;:(	i freaking hate khan academy&gt;
-0.8	(en) @: khan academy is so fucking stupid and it pisses me off to the max	khan academy is so fucking stupid and it pisses me off to the max
-0.8	(en) I really hate Khan Academy	i really hate khan academy
-0.8	(gl) ODIO CON TODO MI CORAZON KHAN ACADEMY!!!!	hate with all mi heart khan academy
-0.8	(en) it has gotten to the point where I put on khan academy to listen to on the way to school i literally hate myself	its gotten to the point where i put on khan academy to listen to on the way to school i literally hate myself
-0.8	(en) I fucking hate Khan Academy	i fucking hate khan academy
-0.8	(en) I hate khan academy someone should show me how to do this	i hate khan academy someone should show me how to do this
-0.8	(pt) essa porra desse khan academy é chato demais	this fucking khan academy is too boring
-0.8	(en) I will always hate math & Khan Academy	i will always hate math khan academy
-0.8	(en) khan academy: saving my geometry grade one annoying ass video at a time	khan academy saving my geometry grade one annoying ass video at a time

## a week of tweets



number of tweets: 4,976

khan—academy—is

n = 112 (part 1/2)



## a week of tweets



number of tweets: 4,976

khan academy is

n = 112 (part 2/2)

a life ruiner  
wonderful computing platform you also want it in the classroom especially fun for children who enjoy  
lifesaver  
true bro  
good source for information on the italian and northern renaissance  
magical beast  
real #mvp with their chemistry help  
most annoying shit ever  
only way i actually learn  
largest spnrs  
love of my life  
useful  
butt  
sick  
fucking handy  
my buddy for tonight  
the reason I get my c on this final  
take all day  
be  
great for finding intermediate methods  
but it is better to learn and not mechanical calculation  
working, do we still have to do it  
that funny  
the same as re-keying code from magazines  
not best friend for the next 2 hours  
bff for the next 5 weeks  
going to be my  
my chem teacher  
only hope for this research portion for chem  
fast paced  
too boring  
bae  
suh cute  
amazing  
really cool i went way back to multiplication just to see if i could learn anything new and i think i am  
for chumps  
on some fuck shit with giving me an impossible problem for the last question to pass  
proof of that  
an online portal  
pissing me off rn whyamicoding itsgeometry noidomtwanttotakeabiteoutofatomato  
stressin me out rn  
good even  
using design to pave the way for the future of education via gigaom  
probably the smartest guy in the world  
essential to passing all classes  
Jesus in the flesh when it comes to organic chem nomenclature  
better than me  
voiced and the guy s voice is goku  
maths  
seriously saving me for this organic chem exam on thursday  
about to become my bff



coursera — is

n = 69



**functions**

fixing/establishing one's common core education via targeted education mix, assembled from thousands of small lectures (mathematics & STEM education in the first place)

just-in-time educational content helping one succeed in the traditional education system

access to coherent primary/high school common core for self-directed learning under one platform

**personality**

social mission – transformation of education – focused on transforming education system

flipping the traditional institutional education system & opening it up

centralization & integrity

gamification & storytelling (self-driven education & school performance) as an education facilitator

close (semi-formal, even informal) relationship/friendship with Salman Khan

**brand essence**

I need to  
**learn to move on**

**performance**

providing opportunity to deal with required necessities within the traditional education/qualification system (& facilitating it) and/or serve as its supplement using "catchy" lectures, personalization & gamification

Khan Academy as a big, open & informal (with a lot of "background" content) family led by "father Sal", developed & enabled by a small team (ICT development and/or content creation), co-developed & spreaded thanks to the effort of its volunteer community

publicizing the new "science" courses & establishing partnerships with (a limited number of) key/influential institutions in order to popularize & facilitate stem education

**source of authorities**

Salman Khan positioned by major news, tech & also education-focused publishers as education transformation leader (via video & technology) & successfully communicating core topics of his vision

strong & growing user & volunteer community, "transparent" & well-delivered background processes & development activities

[also influencing KA and/or its brand]  
College Board (SAT college admission exam), the White House, NASA, and Bank of America partnerships; Bill Gates

social web testimonials mentioning positive experience with KA's educational content - STEM subjects above all (unsurprisingly) – including "thanks" posts regarding necessity of studying a particular topic (e.g. last-minute homework and/or exam preparation)

shaping education since 2006

## wider associational universe

open educational resources, ck-12 foundation, alison, opencourseware, massive open online course, udacity, mit opencourseware, learnstreet, technology integration, interactive learning, two circles, oer commons, free high school science texts, educational technology, open textbook, american friends of arts et métiers paris tech, curriki, virtual university, learnthat foundation, mitx, phet interactive simulations, teaching channel, computers in the classroom, e-learning, ineedapencil, saylor foundation, collectspace, lecture recording, open source learning, east bay children's book project, knewton, ...

## conclusions



### competition

mathisfun, purplemath, grockit, gradeslam, showme, virtualnerd, regentsprep, mathwarehouse, ...

### USP & competitive advantage

extensive 'menu' of micro lectures covering basics of STEM education (& more), enabling flexible assembling of individualized curriculum plan under a single platform

### traffic sources

social media, major online news & tech publishers, KA's own & third-party blogs, education-focused publishers, KA websites in other languages, traditional K-12 education, ...

youtube, facebook, google+, twitter, nytimes, techcrunch, wsj, fast company, forbes, cnetnews, washingtonpost, ted, mashable, education week, wikipedia, sina, es.khanacademy, pt.khanacademy, market watch, cbs, telegraph, el economist, cnnmoney, nasa, bill gates, tumblr, edsurge, paniit-bayarea, techcrunch, iturank, the hindu, linkedin, slashdot, patch, feedsportal, kqed, stackexchange, uwstout, wordpress, abcnews, ck12, cmu, cnn, gawker, go, hawaii, hpu, huffingtonpost, ljworld, metafilter, niu, rosettastone, sc, nbcnews, smithsonianmag, tulslibrary, utexas, uvm, waldorf, wwhatsnew, wtol, yahoo, google, hbr, ...

## target markets

in accordance with the primary/high school education system it exists within, Khan Academy is slightly more English speaking countries-centered (US, Canada, UK, Australia); nevertheless, thanks to its volunteer translator community & development of localized (/translated) portals, it increases its reach via these "scattered but focused epicentres" which help its (rather centralized) growth

for example, communities were found in Brazil & Latin America, Egypt, Sweden, Japan, India, Bangladesh, Pakistan, Trinidad and Tobago, Jamaica, Cambodia, Ghana, Singapore, Hong-Kong, Kenya, Nigeria, Czech Republic, France, the Republic of Haiti, Spain & Portugal

### keywords

salman, khan, nasa, youtube, videos, college board, stem, bill gates, free, online, education, english, learn, itunes, great, good, know, more, sensation, bring, expand, opportunities, collaboration, new, launch, tutorial, ...

## positioning

### customer persona

a sympathizer of Khan Academy is a part of huge community around Salman Khan & his path towards education transformation

a user of Khan Academy is a primary/high school student, prepares herself/himself to a standardized school/admission examination – e.g. math or SAT, also economics, science, or medicine – and/or is an older (than high school age) female/male supplementing (filling gaps in) her/his education (mathematics above all)

a user/sympathizer of Khan Academy is inclined towards gamification of education – collecting points & badges, accepting challenges & solving brain teasers (possibly serving as a door-opening moment) and/or enjoys exploring new topics (from her/his perspective, e.g. computing)

### KPI

achievement / qualification beyond Khan Academy



## conclusions

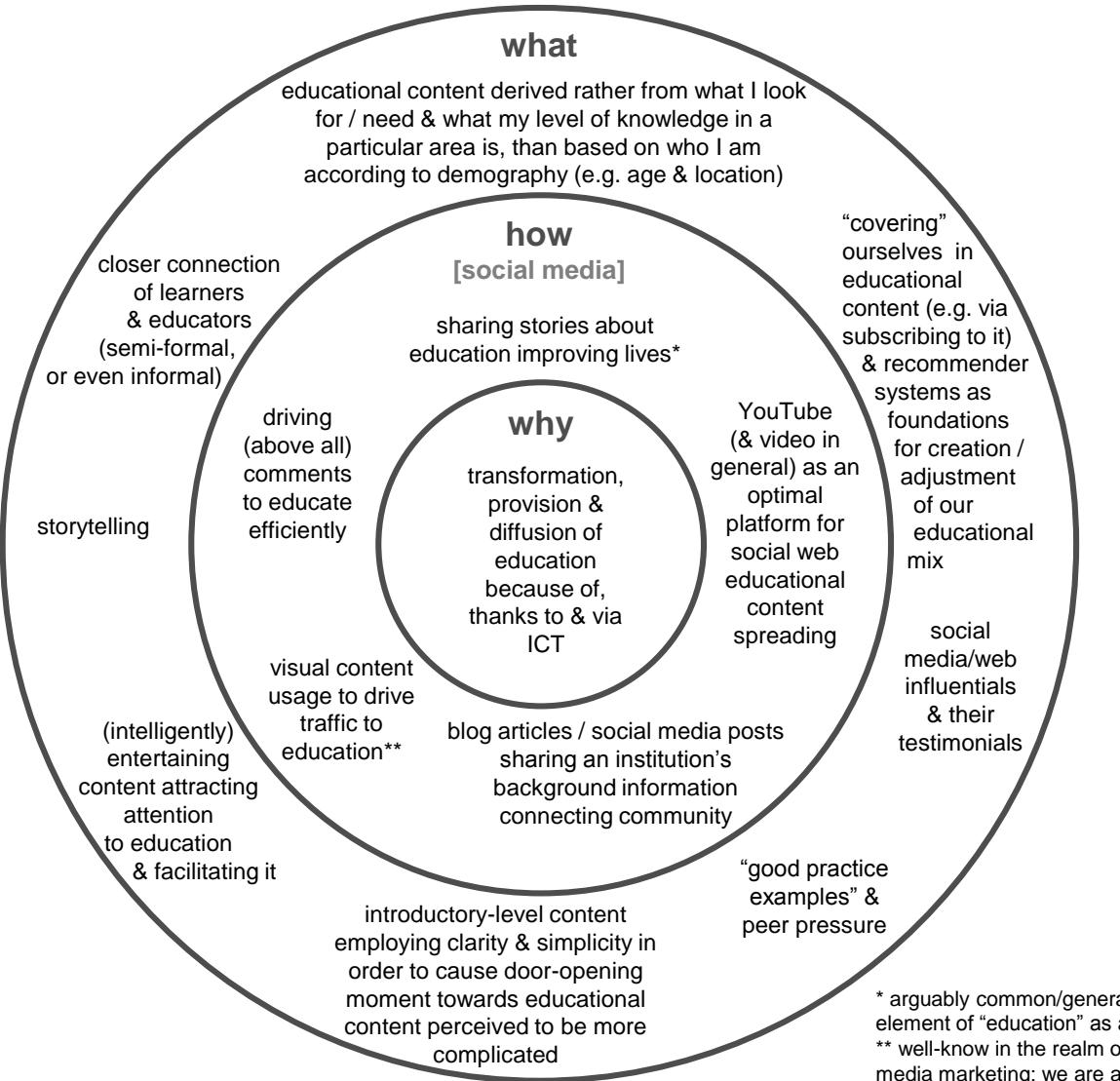


## swot

STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
<ul style="list-style-type: none"> <li>traditional primary &amp; high school education and supplementing it</li> <li>resources tailored for US education system</li> <li>strong and connected user &amp; fans community</li> <li>growing volunteer community, translations</li> <li>YouTube: KA's micro lectures among the most popular YouTube educational content; Facebook &amp; Google+: brain teasers &amp; challenges; Twitter: background information via employees &amp; interns</li> <li>stable growth of reach &amp; fan base; its increased growth if a significant partnership is entered</li> <li>iTunes users reach, including Apple mobile devices (iPad above all)*</li> </ul>	<ul style="list-style-type: none"> <li>(compared to Coursera) less personal (word-of-mouth, not by online publishers) social media testimonials regarding positive experience with particular educational content; social media (general) mentions by online publishers rather than by "influential" – as measured by potential reach – pupils/students (also determined by age) &amp; teachers</li> <li>the question "why to learn something" often answered by necessity – external motivation, e.g. school/exam – rather than "pursuing one's goals/interests" – intrinsic motivation, e.g. a concept searched for &amp; explained within a specific practical application rather than as itself</li> <li>inactive LinkedIn company page</li> </ul>	<ul style="list-style-type: none"> <li>older (than high school) population filling the gaps in their education</li> <li>an opportunity to influence &amp; shape the US K-12 education system as well as systems in other (not) only English-speaking countries</li> <li>subtitles translations &amp; volunteer communities</li> <li>an opportunity to easily communicate/deliver key topics to its whole user base &amp; beyond (centralization, Salman Khan's wide publicity &amp; key influential partnerships)</li> <li>"breaking out of math" &amp; becoming platform providing general introduction to all "traditional" subjects / disciplines, i.e. complex primary &amp; high school education</li> </ul>	<ul style="list-style-type: none"> <li>a very tight relationship between the "Salman Khan" brand &amp; "Khan Academy" brand (in case of an unfortunate event causing damage to his name)</li> <li>eventuality of losing the "revolutionary" part of the brand due to closer connections to the traditional education system (its adjustment &amp; blending into it)</li> </ul>

\* Windows Store version of the Khan Academy's app is also available





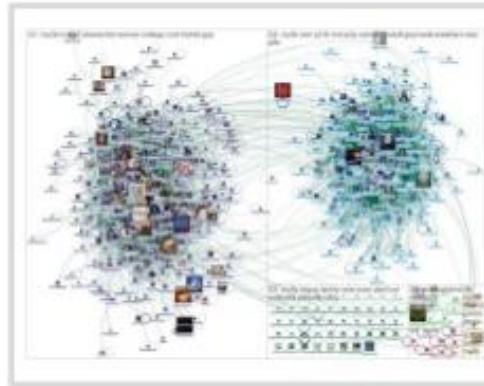
## **opakující se “vzorce” v “online momentkách” (Marc Smith)**

<http://www.pewinternet.org/2014/02/20/mapping-twitter-topic-networks-from-polarized-crowds-to-community-clusters/>

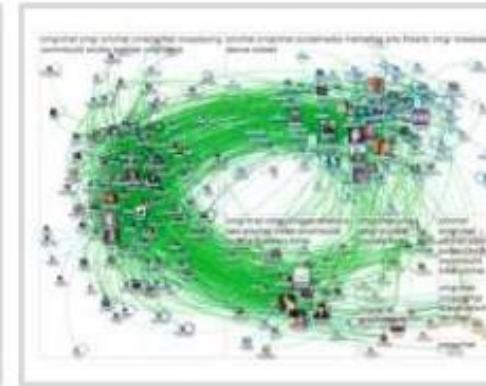


# 6 kinds of Twitter social media networks

[Divided]  
*Polarized Crowds*



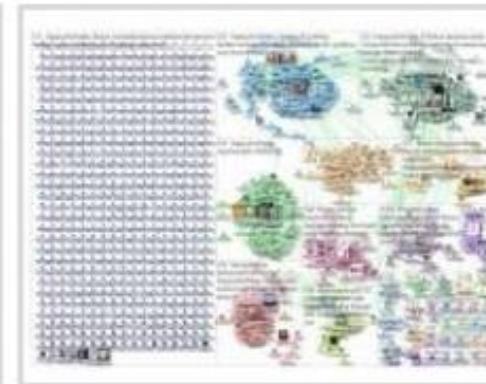
[Unified]  
*Tight Crowd*



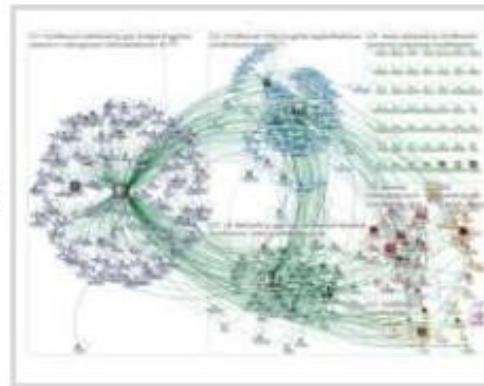
[Fragmented]  
*Brand Clusters*



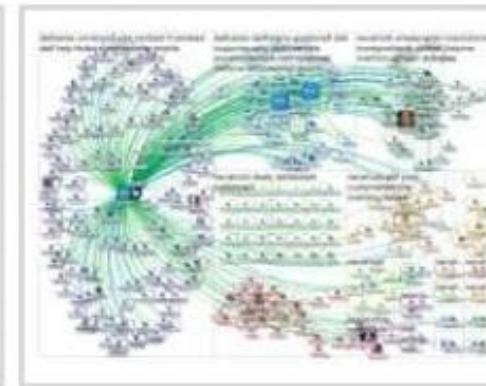
[Clustered]  
*Community Clusters*

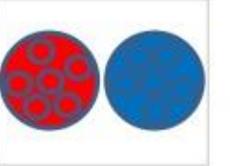
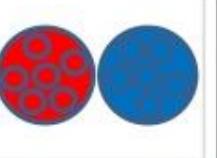
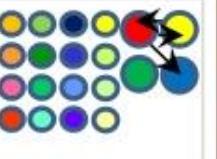


[In-Hub & Spoke]  
*Broadcast Network*

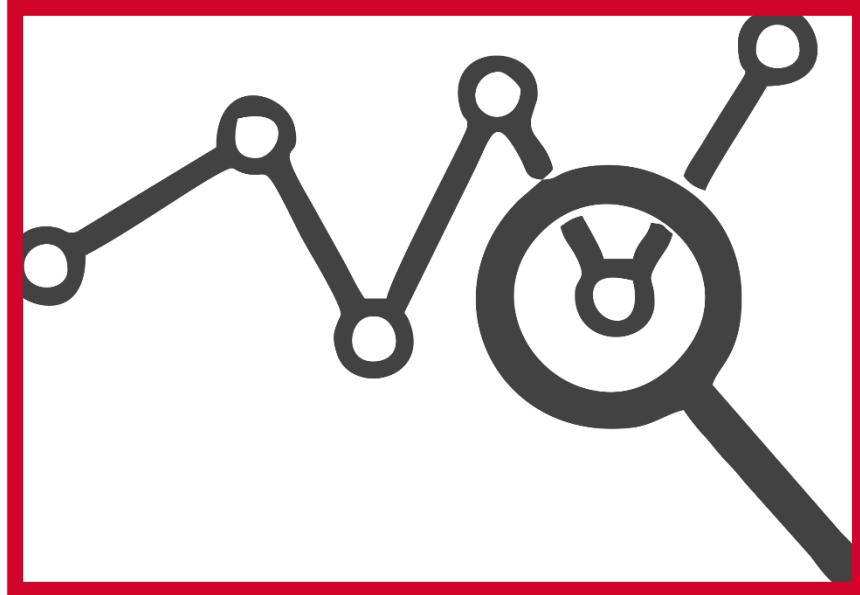


[Out-Hub & Spoke]  
*Support Network*



[Divided] Polarized Crowds	[Unified] Tight Crowd	[Fragmented] Brand Clusters	[Clustered] Communities	[In-Hub & Spoke] Broadcast Network	[Out-Hub & Spoke] Support Network
					
		[Low probability] Find bridge users. Encourage shared material.	[Low probability] Get message out to disconnected communities.	[Possible transition] Draw in new participants.	[Possible transition] Regularly create content.
	[Undesirable transition] Remove bridges, highlight divisions.		[Low probability] Get message out to disconnected communities.	[High probability] Draw in new participants.	[Possible transition] Reply to multiple users.
	[Undesirable transition] increase density of connections in two groups.	[Low probability] Dramatically increase density of connections.		[High probability] Increase retention, build connections.	[Possible transition] Reply to multiple users.
	[Undesirable transition] Increase density of connections in two groups.	[Low probability] Dramatically increase density of connections.	[Undesirable transition] Increase population, reduce connections.		[Possible transition] Regularly create content.
	[Undesirable transition] increase density of connections in two groups.	[Low probability] Dramatically increase density of connections.	[Low probability] Get message out to disconnected communities.	[Possible transition] Increase retention, build connections.	[High probability] Increase reply rate, reply to multiple users.
	[Undesirable transition] increase density of connections in two groups.	[Low probability] Dramatically increase density of connections.	[Possible transition] Get message out to disconnected communities.	[High probability] Increase retention, build connections.	[High probability] Increase publication of new content and regularly create content.

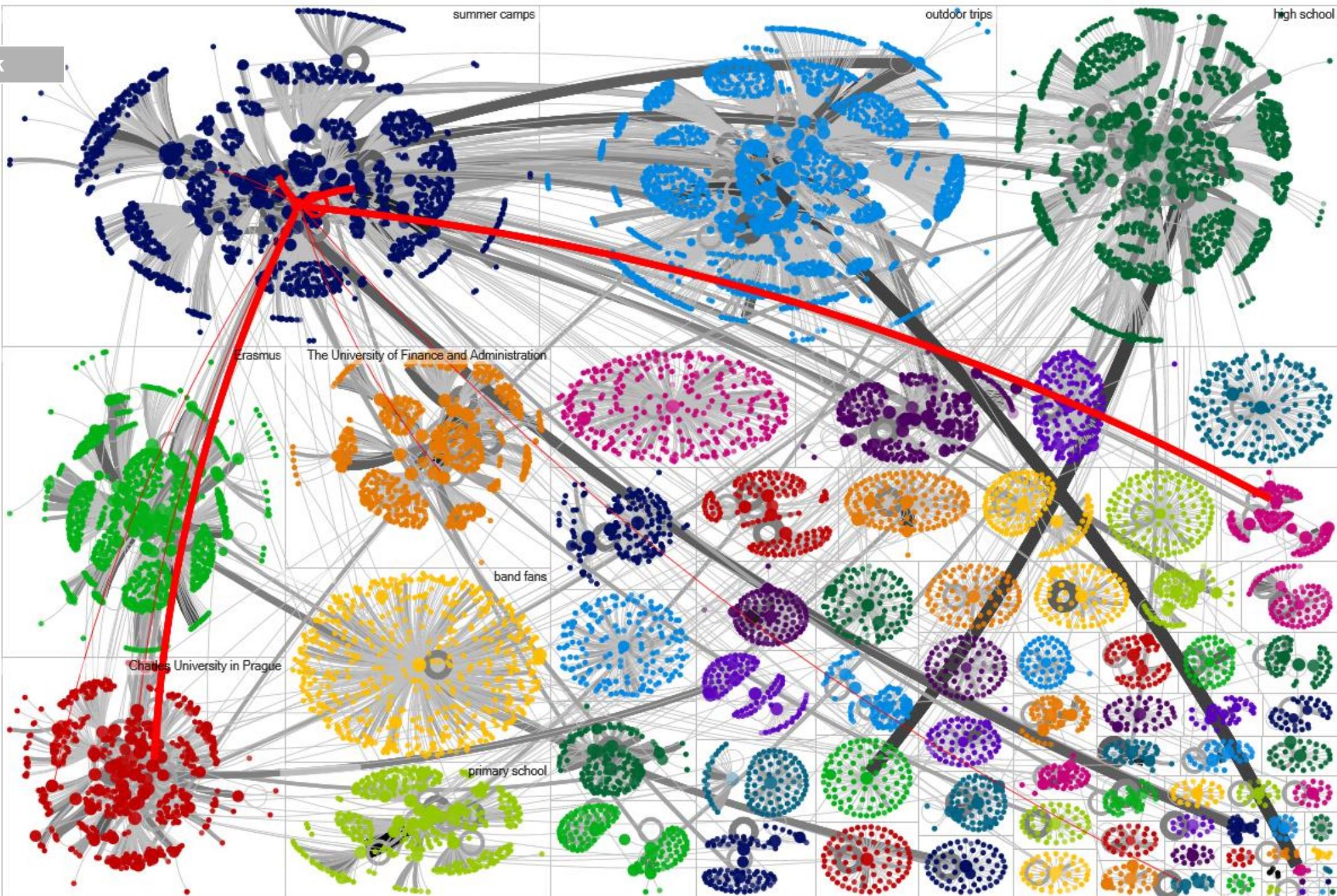




## **“micro” úroveň analýzy**

**úroveň jednotlivce, online/offline  
instituce, úroveň konceptu, ...  
personal/page/group/keyword  
networks**

personal network



## interest profiles



### top 10 common page likes in my personal network

	Nejlepší zábava
	Jaromír Jágr
	Viral Vines
	You.bo
	Český olympijský tým
	15+
	Užívám si života naplno
	Žiješ jen jednou
	House
	Partička

n=375 friends

### top 10 common page like categories in my personal network

community	1064
musician/band	580
tv show	227
local business	210
movie	207
website	198
athlete	193
public figure	184
food/beverages	177
non-profit organization	173

n=375 friends



**...a obsah, který sdílí tomu odpovídá**

n/a

(vyjmuto z prezentace)



# takže by učitele mohlo zajímat

nejen to, co najde v analytikách Khan Academy své třídy (analýza studijních výsledků)

..., ale také (a možná zejména), jak to udělat, aby se studenti samostatně vzdělávali

měřit výsledky vzdělávání může být v "nastupujícím" personalizovaném vzdělávacím "systému" obtížné

..., nicméně, měřit, nakolik se nám daří, aby jedince/skupinu vzdělávání zajímalо (jako předzvěst celoživotního self-driven vzdělávání) je na social webu jednoduché

a co související téma typu "počítačová bezpečnost"?



# **engagement**

jak má vypadat škola ve světě, kde máme na dosah ruky (/kliknutí myši) k dispozici nepřeberné množství učitelů a vzdělávacího obsahu, z nichž si můžeme svobodně vybírat a libovolně je kombinovat? (a sami se kdykoliv stát tvůrcem /prosumerem)





## **recommendation systems**

**“jsme to, čím se obklopujeme”**

# obecné základy doporučovacích systémů (bez matematiky a programování)

obsah typicky (mimo množství dalších faktorů) měřen metrikami “engagement” a “reach”

“hodnota” uživatele (obdobně) typicky vyjádřena pomocí “influence” (kolik lidí s mým obsahem interaguje) a “network size” (mezi jak velkou skupinu uživatelů svůj obsah vysílám)

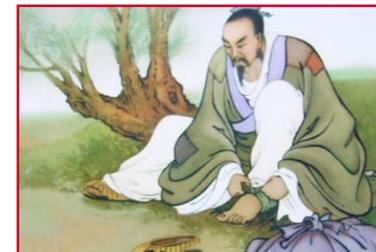
(příklad algoritmu\*)  
facebook newsfeed algorithm  
[youtube.com/watch?v=K\\_jTK3fM6vA](https://youtube.com/watch?v=K_jTK3fM6vA)

\* zároveň můj první nesmělý pokus o online lekci =)

...přičemž nesmíme zapomínat, že stále mluvíme o personalizovaném obsahu na základě user-user a/nebo item-item principů (influencer také zpravidla existuje pro určitou oblast a skupinu lidí, nikoliv “generálně”)

(nejen) pro žáky a studenty sociální média představují každodenní součást života

“the curse of choice”, kterou pak algoritmus za nás rozhodne ve prospěch populárního obsahu



základy doporučovacích systémů prakticky (v Pythonu) a zdarma



# **youtube demo**

**(žijeme v různých realitách)**

<https://www.youtube.com/>

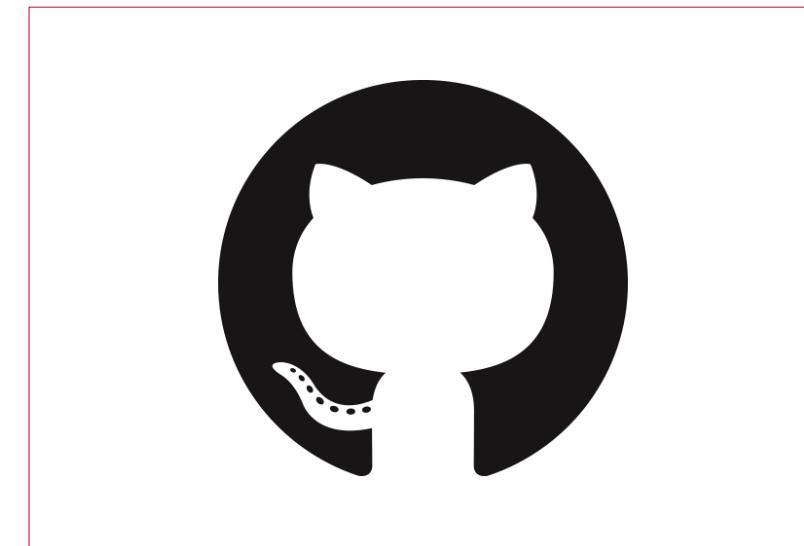


# **facebook ranking score demo**

**(kdo/co si nárokuje nejvíce vaší pozornosti)**



[arjunsreedharan.org/post/65979958297/find-your-facebook-friends-ranking-score](http://arjunsreedharan.org/post/65979958297/find-your-facebook-friends-ranking-score)



[github.com/arjun024/facebook-friends-ranking-score](https://github.com/arjun024/facebook-friends-ranking-score)



# úvahy

information  
cascades, opinion  
leadership, virality,  
collective  
intelligence

cena času

“education mix”  
vzdělávajícího se i  
vzdělavatele

pochopení “kultury”,  
“individuální reality”,  
“každodenního  
žitého světa”

zasáhnutí platem, s nimiž interagujeme na každodenní bázi (z vlastní iniciativy, pull marketing)

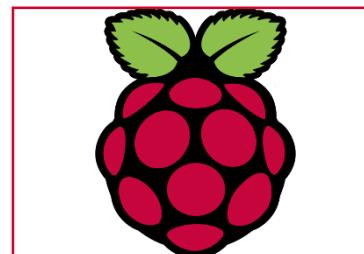
...



**obecně funguje “peer education”  
(např. YouTuber vrstevník) a posílení vlastního  
statusu (např. vlastní YouTube tvorba)**

např. (můj “oblíbenec”)  
TheRaspberryPiGuy

...i VŠ studenti se ekonomii učí  
z ekofun, matiku z  
matematika.cz, pokud umí  
anglicky, tak od patrickjmt, ...  
(pouze příklady z nepřeberného  
množství dalších zdrojů)



Raspberry Pi



**z toho, co jsem kdy analyzoval já, je častým  
(a často jediným\*) vzdělávacím obsahem  
v newsfeedu žáků ZŠ (/SŠ)**

\* nedovedu posoudit statistickou významnost  
(analýzy ve volném čase, nikoliv výzkum s promyšlenou metodologií)

**photoshop**  
(a/nebo video  
editing software)  
**tutorialy**

**minecraft**  
**tutorialy**

**unity tutorialy**

**“computer  
security”**

“script kid” hackování  
a/nebo (častěji)  
“jak vypadat jako hacker”

**...od čehož se  
ale lze odrazit**  
(navázat na to  
probíranou látku)



# úvahy vol.2

nejde jen o dostupný  
vzdělávací obsah  
“velkých hráčů”

(coursera, edx, mit ocw, khan  
academy, udacity, udemy,  
lynda.com, canvas network, ...)

...ale především o obří  
množství materiálu  
vyprodukovaného q&a  
fóry, bloggery, youtubery a  
dalšími jednotlivci a  
skupinami

učení ≠ jeden  
centralizovaný systém  
(i proto se snažíme těžit data napříč  
internetem, ne jen z jedné  
platformy)

vystavení žáka-studenta  
co nejvíce (a co nejvíce  
formám) podnětného  
obsahu

další (kýžený) “level” je  
zapojování se do tvorby a  
učení se učením ostatních  
(sdílení, remix, vlastní tvorba, ...)



# příklad: “chtěl bych se naučit web development”

<https://www.khanacademy.org/>  
<https://www.coursera.org/>  
<https://www.udacity.com/>  
<https://edx.org/>  
<http://ocw.mit.edu/>  
<http://online.stanford.edu/>  
<http://www.extension.harvard.edu/>  
<http://webcast.berkeley.edu/>  
<http://nptel.ac.in/>  
<http://blog.agupieware.com/2014/05/online-learning-bachelors-level.html>  
<https://www.class-central.com/>  
<http://www.tutorialspoint.com/>  
<https://iversity.org/>  
<https://www.canvas.net/>  
<https://www.futurelearn.com/>  
<http://www.saylor.org/>  
<http://www.lynda.com/>  
<https://www.udemy.com/>  
<http://www.codecademy.com/>  
<https://www.codeschool.com/>  
<http://www.pluralsight.com/>  
<https://teamtreehouse.com/>  
<https://www.youtube.com/user/GoogleDevelopers>  
<https://www.youtube.com/user/thenewboston>  
<https://www.youtube.com/user/MarakanaTechTV>  
<https://www.youtube.com/user/mycodeschool>

<http://www.w3schools.com/>  
<https://developer.mozilla.org>  
<http://www.theodinproject.com/>  
<https://www.owasp.org/>  
<https://jquery.com/>  
<http://threejs.org/>  
<http://processingjs.org/>  
<https://www.virtualbox.org/>  
<http://www.ubuntu.com/>  
<http://stackexchange.com/sites#>  
<http://stackoverflow.com/>  
<http://www.reddit.com/>  
<https://git-scm.com/>  
<https://github.com>  
<https://bitbucket.org/>  
<https://nodejs.org/>  
<http://expressjs.com/>  
<https://www.sqlite.org/>  
<https://www.mongodb.org/>  
<http://phonegap.com/>  
<https://msdn.microsoft.com/en-us/library/windows/apps/br211385.aspx>  
<https://developer.ubuntu.com/en/apps/html-5/>  
<https://www.heroku.com/>  
<https://projects.apache.org/indexes/category.html>  
<http://www.gnu.org/software/guix/package-list.html>  
<https://jsfiddle.net/>  
<http://codepen.io/>  
<http://bower.io/search/>  
<https://www.npmjs.com/>  
<https://www.javascripting.com>

(...)

<http://www.ted.com/>  
<http://www.howstuffworks.com/>  
<https://www.wikipedia.org/>  
<http://www.oreilly.com/>  
<https://www.packtpub.com/>  
<http://www.manning.com/>  
<http://eu.wiley.com/>  
<http://www.elsevier.com/>  
<http://www.nostarch.com/>

(...)

*Q&A sites, bloggers, YouTubers, tutorials, courses, conferences, interviews, ...*



**engagement**

učitel jako “tvůrce”,  
“kurátor”, ..., “marketér”  
vzdělávacího obsahu?



# “zaplněný” newsfeedu vzdělávacím obsahem /možná ohniska našeho analytického zájmu

**“někdo” (collective intelligence) už fungující vzdělávací obsah “předvybral” mít ale na paměti, že každému vyhovuje něco jiného**

vyhledávání vlivných uživatelů (/influencers, SNA)	vyhledávání vlivného obsahu	revize obsahu z námi vybraného zdroje	sledování šíření informace /obsahu	sdílení (tweet/post/..) poznatků z hodiny
veřejná “challenge”	diskuze na sociálních médiích (spíše než na uzavřeném fóru)	kritický kontext obsahu, navázání na něj	popularizace vzdělávání	sbírání textových dat (feedback, názory atp.)
sbírání metadat	...	začít aplikací poznatků (upoutání pozornosti) jako motivace pro teoreticku látku (“howto”)	příležitost posílení vlastního sociálního statusu (vyřešená challenge; vlastní tvorba; sdílení obsahu, který mě identifikuje)	



# social media marketing průzkumy obecně

stránky se lajkují kvůli:  
veřejné podpoře značky  
(sociální status), vysoké  
viralitě určitého obsahu, kvůli  
získání výhod/slev/..., kvůli  
zajímavým informacím,  
zajímavému obsahu

ve výběru primárního  
sociálního média může být  
primární životní styl/“kultura“,  
nikoliv věk

...., ale “the law of  
diminishing coolness”  
(teenagery je třeba “podchytit”  
mimo naši  
“comfort zone”)

stránky se dislikují kvůli:  
značka postuje příliš často  
(a/nebo repetitivní obsah),  
“spamuje” personal newsfeed  
reklamním obsahem,  
jednorázové “zneužití“

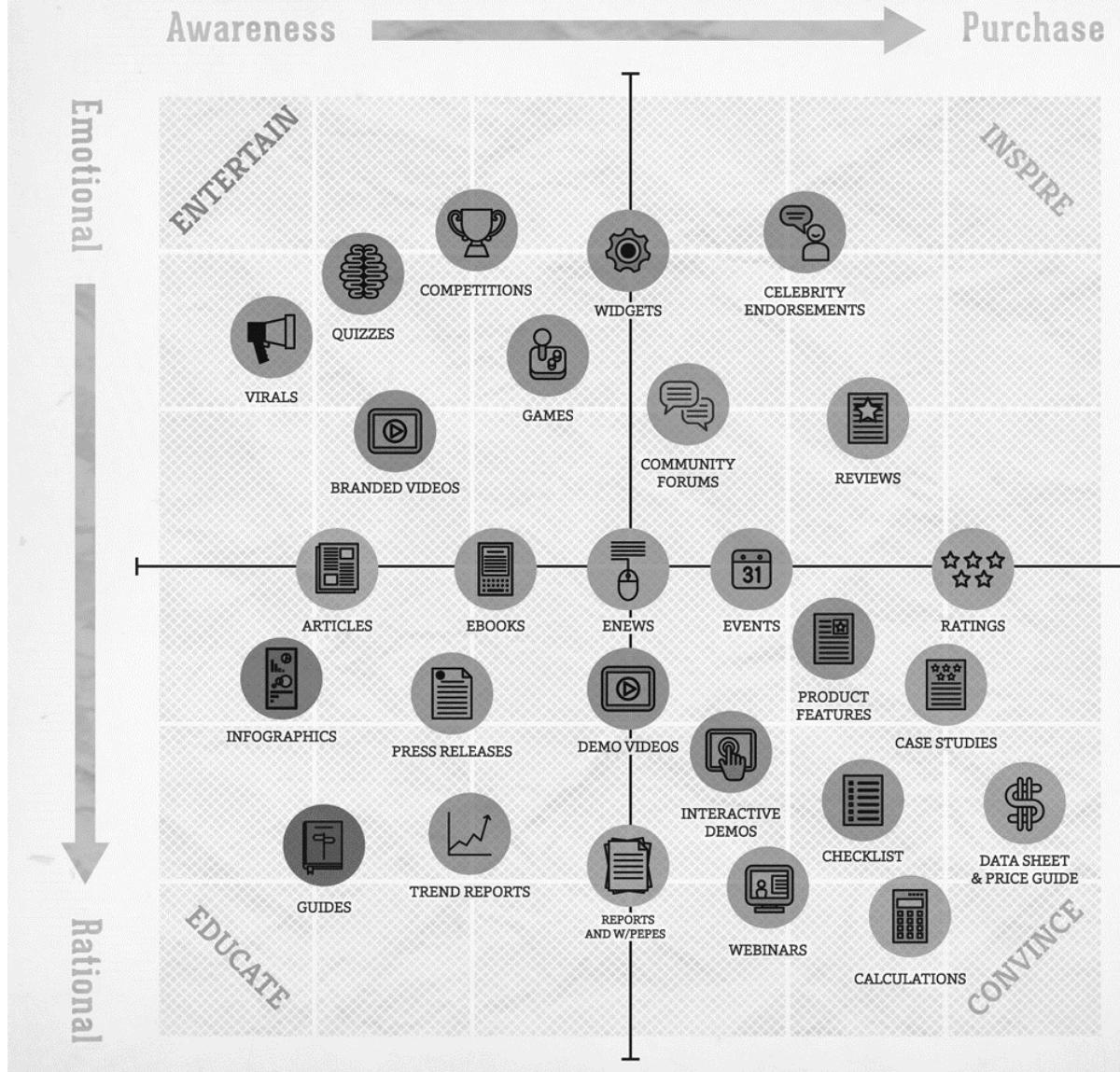
vizuální obsah funguje lépe  
než prostý textový obsah  
aktuálně “frčí”  
autoplay videa

pull marketing namísto push  
marketingu, příklady dobré  
praxe

z hlediska customer care si  
zákazník na sociálních  
médiích stěžuje, aby vyřízení  
stížnosti urychlil a/nebo mu z  
toho “něco káplo”



# The Content Marketing Matrix



What are your marketing goals for content?

To help review your content marketing options for your B2C, B2B or not-for-profit organisation, and map content formats against customer purchase intent and decision style.

Use the four quadrants Entertain, Inspire, Educate and Convince as a starting point to spark your own ideas.

Let us know what you think  
@smartinsights and  
[www.smartinsights.com](http://www.smartinsights.com)

BROUGHT TO YOU BY

FIRST 10

&

Smart  
Insights



**také nezapomínejme (pokud nemáme k dispozici všechna data)  
na “ghost followers”**



pic: <http://www.playbuzz.com/ebscrooge10/which-kind-of-ghost-hunter-are-you>





**diy**

**při využití third-party knihoven je programování v Pythonu  
(a/nebo jiném high-level language) jednodušší, než  
hledání tlačítek v UI softwarového balíku  
(pokud kýženou funkci vůbec nabízí a nenastane  
zádná chyba, se kterou nemůžete nic dělat)**

# webová data

jako nástroj pro učitele  
(naše předchozí diskuze)

jako vzdělávací obsah  
(i samotná analýza  
webových dat může být v  
mnoha předmětech  
přínosná)

prostředek k  
zdokonalování ICT a  
analytických dovedností a  
door-opening moment pro  
navázání dalšího kurikula  
napříč předměty/obory



**tools**

**programovací  
jazyk**

**softwarový  
balíček**



až si s **URLs** a **APIs** začnete tykat, můžete sbírat **data** i bez programování  
a/nebo softwarového nástroje

...také je třeba seznámit se s **JSON** a **XML**



ProgrammableWeb



Facebook Graph API  
Explorer

(pokud si ještě netykáte)

Get Token ▾

▶ Submit



obdoba Facebook  
Graph API Explorer  
pro další sociální  
média

(pokud si ještě netykáte)



# **aplikace** (pro získání přístupových klíčů a tokenů) **dokumentace** (pro získání kýžených dat)



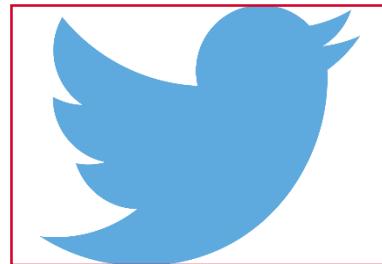
create app



create app



create app



doc



doc



doc



# facebook graph api rest endpoints (příklady)

## search

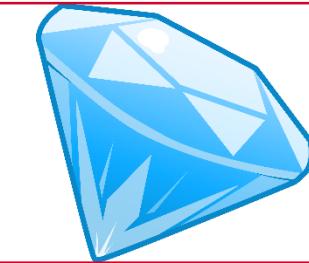
<https://developers.facebook.com/docs/reference/api/search/>

user, page, event, group, place,  
placeTopic, ad\_\*

## pages edges

<https://developers.facebook.com/docs/graph-api/reference/page>

[https://graph.facebook.com/109323929038/posts?fields=likes,comments,shares&limit=2000&since=1381449600&access\\_token](https://graph.facebook.com/109323929038/posts?fields=likes,comments,shares&limit=2000&since=1381449600&access_token)



Open Refine

## facebook insights libovolné stránky

[https://graph.facebook.com/fql?q=select+post\\_id,+like\\_info,comment\\_info,share\\_info+from+stream+where+source\\_id=159403248441+and+created\\_time>1356998400+and+actor\\_id=159403248441+LIMIT+20000&access\\_token=](https://graph.facebook.com/fql?q=select+post_id,+like_info,comment_info,share_info+from+stream+where+source_id=159403248441+and+created_time>1356998400+and+actor_id=159403248441+LIMIT+20000&access_token=)

## co daná stránka lajkla

[https://graph.facebook.com/metodicky.portal/likes?access\\_token=](https://graph.facebook.com/metodicky.portal/likes?access_token=)



Graph API Docs

(dokumentaci k API  
naleznete v  
Developers sekci  
vsech velkych SNSs)



# bohužel...

## api v2.0

[https://graph.facebook.com/search?q=education&type=post&since=1388534400&limit=100&access\\_token=](https://graph.facebook.com/search?q=education&type=post&since=1388534400&limit=100&access_token=)

```
{  
  "error": {  
    "message": "#11 Post search has been deprecated",  
    "type": "OAuthException",  
    "code": 11  
  }  
}
```



# **zdroje dat ze sociálních médií:**

(“obecnější” social web analýzy pomocí web crawlerů, web scrapingu, microdat atp. dnes nestihneme; sousředíme se na služby poskytující API endpoints)

**“public data”**  
**z interakce se**  
**stránkou/skupinou/...**

(prakticky pouze aktivita ve  
vztahu k entitě)

**“private data”**  
**z aplikace**

(prakticky veškerá důležitá data,  
omezení na Facebooku:  
anonymous login)

...přesto je úplně nejlepší být  
s někým kamarád  
(na Facebooku už ale opět tolík  
neplatí: API Version v2.0)



# “chtěl bych i vaše NEveřejná data” demo



facebook login



app dashboard  
(vytvořte aplikaci, abyste získali credentials)

sign in with google+: <https://developers.google.com/+web/>

sign in with twitter: <https://dev.twitter.com/web/sign-in>

sign in with linkedin: <https://developer.linkedin.com/documents/sign-linkedin>

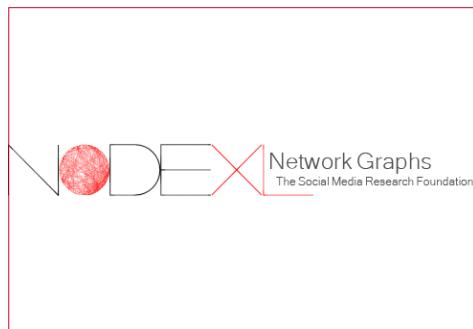
(pochopte, jak funguje OAuth protocol: <https://developers.google.com/oauthplayground/>)



# nodexl dummy demo



NodeXL Excel Template



nodexl



social network  
importer



teaching  
resources



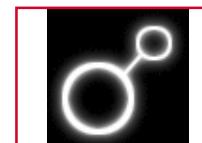
graph gallery



Wandora



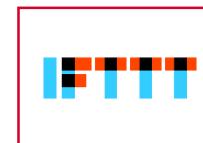
Gephi



Netvizz



Knime



IFTTT

...



FILE HOME INSERT PAGE LAYOUT FORMULAS DATA REVIEW VIEW ABBYY FineReader 11 NodeXL DESIGN

Import Export Prepare Data Automate Show Graph Type: Undirected Summary Layout: Fruchterma... Color Vertex Shape AutoFill Columns Opacity Vertex Size Dynamic Filters Subgraph Images Groups Use Current for New Import Export Workbook Columns Online Help Show Notifications Help About

A3 : X ✓ fx

A	B	C	D	E	F	G	H	I	J	N	O	P
Visual Properties												
Vertex 1	Vertex 2	Color	Width	Style	Opacity	Visibility	Label	Label Text	Label Font	Add Your Own	Other Columns	
Vertex 1 Name Enter the name of the edge's first vertex.												
4	5	6	7	8	9	10	11	12	13	14	15	16
17	18	19	20	21	22	23	24	25	26	27	28	29
30	31	32	33	34	35	36	37	38	39	40	41	42
43	44											

Edges Vertices Groups Group Vertices Overall Metrics ...

Document Actions

Show Graph Fruchterman-Reingo Lay Out Again Dynamic Filters Graph Options

Zoom: Scale:

 socialmedia  
RESEARCH FOUNDATION  
OPEN TOOLS OPEN DATA OPEN SCHOLARSHIP  
<http://www.smrfoundation.org>

 Network Graphs  
The Social Media Research Foundation

- NodeXL is brought to you by the [Social Media Research Foundation](#).
- Do you have questions, comments or requests concerning NodeXL? Please join us on the [NodeXL discussion list](#).
- Visit the [NodeXL Graph Gallery](#) to see the wide variety of graphs that have been created by the NodeXL community.
- NodeXL is supported by user donations, which enable us to continually improve the product. Please help us continue our work by donating to the Social Media Research Foundation's NodeXL development fund.

Donate



READY



FILE HOME INSERT PAGE LAYOUT FORMULAS DATA

**Import** ▾ Show Graph Type: Undirected

- From UCINET Full Matrix DL File...
- From GraphML file...
- From GraphML files...
- From Pajek File...
- From Open Matrix Workbook...
- From Open Workbook...
- From NodeXL Graph Gallery
- From Email Network...
- From Facebook Fan Page Network...
- From Facebook Fan Page Network (v.2.0)...
- From Facebook Group Network...
- From Facebook Group Network (v.2.0)...
- From Facebook Timeline Network...
- From Facebook Timeline Network (v.2.0)...
- From Flickr Related Tags Network...
- From Flickr User's Network...
- From Twitter Search Network...
- From Twitter Users Network...
- From YouTube User's Network...
- From YouTube Video Network...
- From NodeXL Workbook Created on Another Computer...
- Get Third-Party Graph Data Importers
- Import Options...

Autofill Columns

F Visi

Import from Facebook Group Network

The NodeXL Facebook Group network will download the connections between contributors in the specified group. You need to be a member of the group in order to download the network. After you login and authorize the application, you can search and select a group by typing in the text box, then click download.

[Click here to logout from Facebook.](#)

Group

Name/ID:

Attributes

Attribute	Include <input type="checkbox"/>
Name	<input checked="" type="checkbox"/>
First Name	<input checked="" type="checkbox"/>
Middle Name	<input checked="" type="checkbox"/>
Last Name	<input checked="" type="checkbox"/>
Hometown	<input checked="" type="checkbox"/>
Location	<input checked="" type="checkbox"/>
Birthday	<input checked="" type="checkbox"/>
Age Range	<input checked="" type="checkbox"/>
Picture	<input checked="" type="checkbox"/>
Email	<input checked="" type="checkbox"/>
Timezone	<input checked="" type="checkbox"/>
Gender	<input checked="" type="checkbox"/>
Religion	<input checked="" type="checkbox"/>
Relationship	<input type="checkbox"/>

Network

Vertices  User  Post

Relationship  Like  Comment

Create an edge between
 

- users who {0} the same post
- posts that have the same {0}
- {0} and post author
- two consecutive commenters
- {0} and comment author

Options

Download from post 1  to post 3

Download posts between 19. 8.2015  and 19. 8.2015

Limit nr. comments/likes per post to 50

Get status updates (slow)

**Login** **Download** **Cancel**



**Import from Twitter Search Network**

This might take a long time: Twitter rate limiting

Search for tweets that match this query:

[How to use advanced search operators](#)

What to import

Basic network  
Show who was replied to or mentioned in recent tweets  
[More about this option](#)

Basic network plus friends (very slow!)  
Add some of the users' friends  
[More about this option](#)

Your Twitter account

I have a Twitter account, but I have not yet authorized NodeXL to use my account to import Twitter networks. Take me to Twitter's authorization Web page.

I have a Twitter account, and I have authorized NodeXL to use my account to import Twitter networks.

Limit to  tweets

Expand URLs in tweets (slower)

**OK** **Cancel**



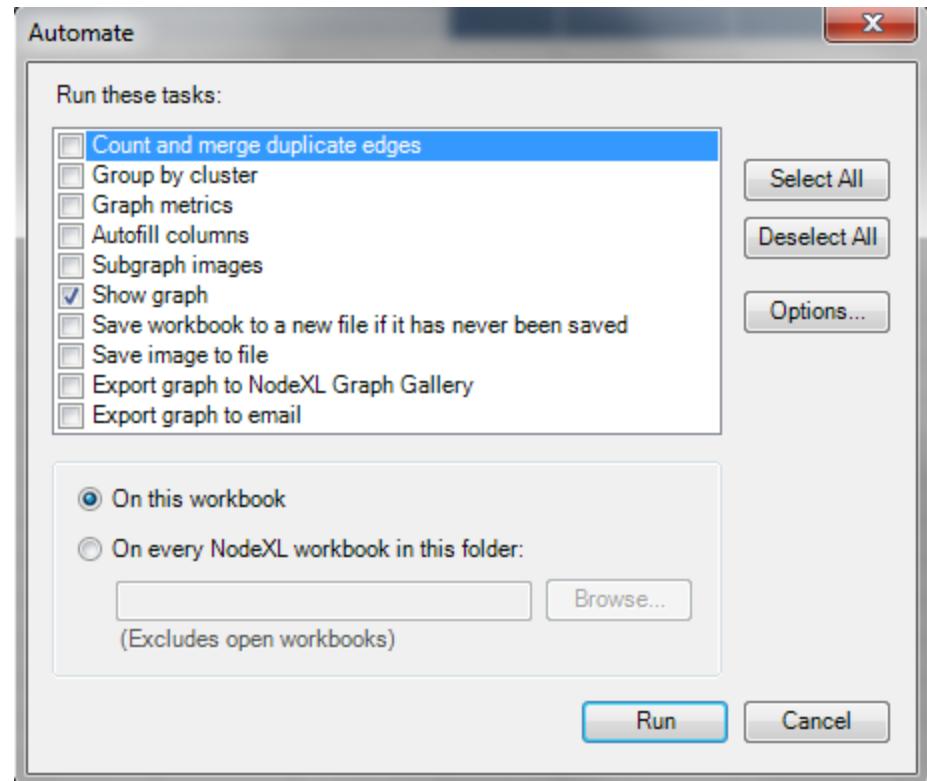
Vertex 1	Vertex 2	Relationship	Date (UTC)	URLs in Tweet	Domains in Tweet	Hashtags in Tweet	Tweet Date (UTC)	Twitter Page for Tweet	Latitude	Longitude	Imported	In-Reply-To Tweet ID
rustyandros	rustyandros	Tweet	12.8.2015 20:55	Football F	<a href="http://www.rustyandrosy.com">http://www.rustyandrosy.com</a>	prek earlylearn	12.8.2015 20:55	<a href="https://twitter.com/#!/rustyandrosy/status/631569625805946882">https://twitter.com/#!/rustyandrosy/status/631569625805946882</a>				
nancybelko	lifelegeros	Replies to	14.8.2015 14:31	@lifelege	<a href="http://sde.sde.com">http://sde.sde.com</a>	crystalspringsbooks.c	14.8.2015 14:31	<a href="https://twitter.com/#!/nancybelkov/status/632197878438563840">https://twitter.com/#!/nancybelkov/status/632197878438563840</a>				
natures_cal	natures_cal	Tweet	14.8.2015 1:19	NO-PREP-	<a href="https://www.teacherspayteachers.com">https://www.teacherspayteachers.com</a>		14.8.2015 1:19	<a href="https://twitter.com/#!/natures_call/status/631998605679796224">https://twitter.com/#!/natures_call/status/631998605679796224</a>				
natures_cal	natures_cal	Tweet	15.8.2015 11:20	NO-PREP-	<a href="https://www.teacherspayteachers.com">https://www.teacherspayteachers.com</a>		15.8.2015 11:20	<a href="https://twitter.com/#!/natures_call/status/632512174938677248">https://twitter.com/#!/natures_call/status/632512174938677248</a>				
lisanalbone	lisanalbone	Tweet	17.8.2015 1:57	How do y	<a href="http://www.lisanalbone.com">http://www.lisanalbone.com</a>		17.8.2015 1:57	<a href="https://twitter.com/#!/lisanalbone/status/633095390263308288">https://twitter.com/#!/lisanalbone/status/633095390263308288</a>				
youbidderb	youbidderb	Tweet	17.8.2015 2:51	Free Ebay	<a href="http://www.youbidder.com">http://www.youbidder.com</a>		17.8.2015 2:51	<a href="https://twitter.com/#!/youbidderbutton/status/633108790825476096">https://twitter.com/#!/youbidderbutton/status/633108790825476096</a>				
thezenpare	thezenpare	Tweet	18.8.2015 4:20	Fantastic	<a href="http://zenparent.in">http://zenparent.in</a>	mathematics sy	18.8.2015 4:20	<a href="https://twitter.com/#!/thezenparent/status/633493675717324800">https://twitter.com/#!/thezenparent/status/633493675717324800</a>				



Label Fill	Label	Position	Tooltip	Add Your Own Columns Here	Followed	Followers	Tweets	Favorites	Time Zone UTC	Description	Location	Web	Time Zone	Joined Twitter Date (UTC)	Custom Menu Item Text	Custom Menu Item Action	Tweeted Search Term?
Vertex	Color	Color	Color	Color	Color	Color	Color	Color	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)	Offset (Seconds)
rustyandr	images/2078377830/R	rustyandr			840	914	1628	10	-21600	Rusty & Rosy are charac	<a href="http://t">http://t</a>	Mountain	22.7.2011 17:16	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	Yes	
nancybelk	images/627225905707	nancybelk			73	19	27	3		K - 8 Math E Boston, MA			3.2.2014 20:37	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	Yes	
lifelegero	images/581295804637	lifelegero			272	161	1022	206		Former Dire	Somerville, MA		22.4.2012 2:46	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	No	
natures_c	images/526891682751	natures_c			971	486	988	9	-14400	Photos of N Southwest I	<a href="http://t">http://t</a>	Eastern T	25.10.2009 22:13	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	Yes	
lisanalbor	images/378800000282	lisanalbor			664	762	7349	3604	-25200	Mom of gro	Sacramento	<a href="http://t">http://t</a>	Arizona	9.6.2011 1:08	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	Yes
youbidder	images/553457701691	youbidder			1789	3591	521409	4337	-18000	Bid at the last second or	<a href="http://t">http://t</a>	Central T	5.10.2013 2:12	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	Yes	
thezenpar	images/631712812117	thezenpar			378	168	2026	3	19800	Bangalore	<a href="http://t">http://t</a>	New Del	12.11.2014 10:00	Open Twitter Page	<a href="https://twitter.co">https://twitter.co</a>	Yes	







Q7 : X ✓ fx How do you make math fun & meaningful? http://t.co/MXAAaRCdGG http://t.co/WXpAFTcfoE

A	B	H	I	J	N	O	P	Q	R	S			
1	Vertex 1	Vertex 2	Labels	Label Text	Label Font	Other Columns	Add Your Own Columns Here	Relationship	Date (UTC)	Tweet	URLs in Tweet	Domains in Tweet	Hashtag in Tweet
2	rustyandro	rustyandro	Label	Color	Size			Tweet	12.8.2015 20:55	Football F	<a href="http://www.rustyandrosy.com/pre">http://www.rustyandrosy.com/pre</a>		
3	nancybelko	lifelegeros						Replies to	14.8.2015 14:31	@lifelege	<a href="http://sde.sde.com/crystalspr">http://sde.sde.com/crystalspr</a>		
4	natures_cal	natures_cal						Tweet	14.8.2015 1:19	NO-PREP-	<a href="https://www.teacherspayteache">https://www.teacherspayteache</a>		
5	natures_cal	natures_cal						Tweet	15.8.2015 11:20	NO-PREP-	<a href="https://www.teacherspayteache">https://www.teacherspayteache</a>		
6	lisanalbone	lisanalbone						Tweet	17.8.2015 1:57	How do y	<a href="http://www.lisanalbone.com">http://www.lisanalbone.com</a>		
7	youbidderb	youbidderb						Tweet	17.8.2015 2:51	Free Ebay	<a href="http://www.youbidder.com">http://www.youbidder.com</a>		
8	thezenpare	thezenpare						Tweet	18.8.2015 4:20	Fantastic	<a href="http://zenparent.in">http://zenparent.in</a>	ma	
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## Document Actions

Refresh Graph | Fruchterman-Reingold | Lay Out Again | Dynamic Filters | Graph Options

↶ ↷ + - ⌂ 🔎 ⌂ ⌂ Zoom: Scale: ⌂ 🔒



# několik metrik “do začátku”

(matematický zápis /způsob výpočtu pod odkazem)

frequency

like /share  
/comment

keyword

inbound  
/outbound link

degree

(kdo má nejvíce  
přímých konexí)

betweenness  
centrality

(kdo celou síť nejvíce  
spojuje; klasicky “most”  
mezi dvěma skupinami)

eigenvector  
centrality,  
pagerank

(kdo je nejvlivnější díky  
svým vlivným konexím)

closeness  
centrality

(kdo může nejsnáze  
kontaktovat celou síť)

clustering  
coefficient

(Clauset-Newman  
Algorithm)

correlation

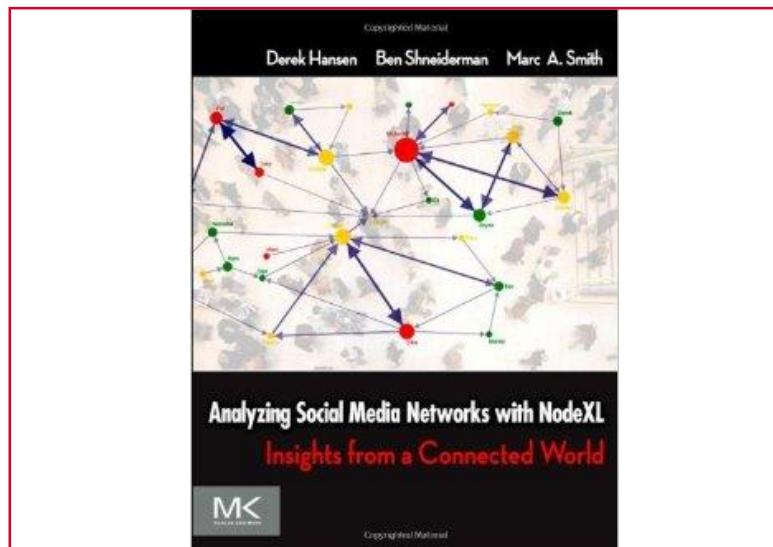
descriptive  
statistics

(mean, median, standard  
deviation, ...)

...



# NodeXL SNA



HANSEN, Derek, Ben SCHNEIDERMAN  
and Marc SMITH. ANALYZING SOCIAL  
MEDIA NETWORKS WITH NODEXL:  
INSIGHTS FROM A CONNECTED  
WORLD. Burlington, MA: Morgan  
Kaufmann, 2011. ISBN 01-238-2229-7.



# python dummy demo



python



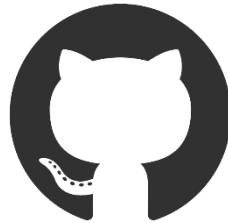
ipython /jupyter



linux ubuntu



virtualbox



awesome python

(odkazy na skvělé  
knihovny; co všechno v  
Pythonu hravě zvládnete)



**PyCon**  
Connecting The  
Python Community

pycon



**PyData**

pydata

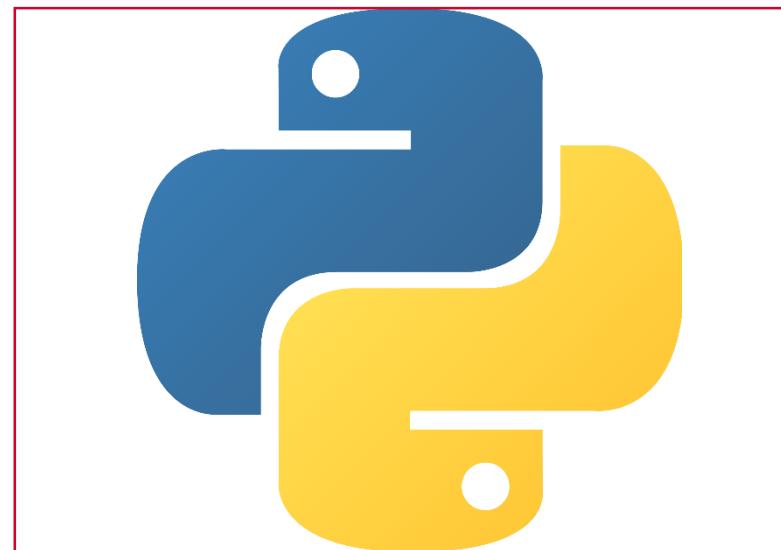


pyladies



**code**

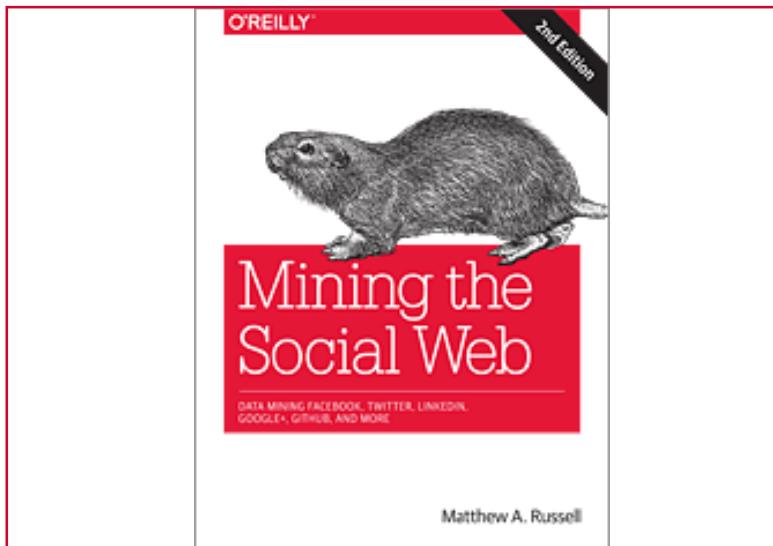
pokud jste (správně =)) zvolili Linux, mohly by vás zajímat příkazy **sudo, pip, virtualenv**



social web  
mining



# Python Social Web Mining



RUSSELL, Matthew A. MINING THE  
SOCIAL WEB: DATA MINING  
FACEBOOK, TWITTER, LINKEDIN,  
GOOGLE , GITHUB, AND MORE. 2nd  
ed. Sebastopol: O'Reilly, 2014. ISBN 978-  
1-449-36761-9.



# závěrem

data-driven education není  
samo spásná  
(technokratizmus)

stále jde primárně  
o intelektuální inspiraci a  
pomoc v případě potřeby

růst diverzity poskytovatelů  
vzdělávání pro různé cílové  
skupiny (lépe “různé vzdálávací  
příležitosti/okamžiky”) je skvělá  
věc, ale je jednoduché ztratit  
(případně “rezygnovat”)

analýza social web dat  
umožňuje učiteli cíleně a  
kvalifikovaně podporovat  
neformální vzdělávání a/nebo  
ho propojovat s formálním

analýza social web dat  
napomáhá přemýšlení nad  
virtuálním prostředím, jímž se  
obklopujeme, abychom vědomě  
upravovali svou  
“filter bubble”

analýza social web dat může  
být prostředkem zdokonalování  
ICT a analytických dovedností  
a door-opening moment pro  
navázání dalšího kurikula  
napříč mnoha předměty/obory



## ~~domácí úkol~~ challenge

zkuste analyzovat (pomocí NodeXL, v Pythonu, ...) social media profily RVP, své školy, skupinu své třídy/ročníku atd.

...najít společné charakteristiky populárního vzdělávacího obsahu, vlivné uživatele atp.  
a aplikovat poznatky ve výuce

...a podělte se o své zkušenosti na fóru, nasdílejte své výsledky, zeptejte se, diskutujte



# **engagement**

**(ně)co vás zaujalo?  
máte nějaký dotaz?  
rád vás nasměruji na:**

nástroj(e)

knížku/učebnici

otevřené vzdělávací  
zdroje /kurzy/koncepty/...

vhodné/nezbytné  
prerekvizity

...



**DĚKUJI ZA POZORNOST  
diskutujte cokoliv, co vás zajímá**

**ANALÝZA WEBOVÝCH DAT PRO UČITELE**

webinar

Online setkání  
**Metodický portál RVP.cz**



**JAKUB RŮŽIČKA**



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[cz.linkedin.com/in/littlerose](https://cz.linkedin.com/in/littlerose)